



THE AUSTRALIAN
ASIAN ASSOCIATION OF WA. INC.



AUDITED ACCOUNTS AND STATEMENT OF PERFORMANCE
ANNUAL REPORT
2021 - 2022



Triple A Care
The Australian Asian Association of WA Inc

VISION

To provide a high standard of care and service in the community enabling our consumers to reach their full potential.

MISSION

To help our consumers and their carers to journey through life with respect and dignity and achieve their goals.

VALUES

Compassion:

We treat all with kindness, empathy and dignity.

Integrity:

We operate ethically, in an honest, reliable and fair manner.

Inclusiveness:

We value diversity and are devoted to equality for all.

Respect:

We believe in each other and accept differences without judgement.

Dignity:

We believe that everyone is worthy of honour and respect.

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THE AUSTRALIAN ASIAN ASSOCIATION BOARD AND STAFF EXTEND THEIR THANKS AND APPRECIATION TO THE FOLLOWING FOR THE FUNDING AND SUPPORT PROVIDED:

- ◆ Australian Government - Department of Human Services
- ◆ Australian Government - Department of Health
- ◆ Government of WA - Department of Health
- ◆ Government of WA - Department of Local Government and Communities
- ◆ Office of Multicultural Interest (OMI)
- ◆ National Disability Insurance Scheme (NDIS)
- ◆ Lottery West WA

OTHER:

- ◆ Red Cross
- ◆ City of Vincent
- ◆ City of Gosnells
- ◆ Private Donations

EXECUTIVE COMMITTEE AND STAFF

President - Melville Fialho

Vice President - Marlene Burnaby

Secretary - Priya Raath

Treasurer - Carl D'Monte

COMMITTEE MEMBERS

Sarajini Fernando

Negash Berhan

Florita Cue

Dr Ranil Coorey

Dr V. De Kauwe

Michael Perera

Fr. K. D'Souza - Co opted

STAFF MEMBERS

General Manager - Romello Anandappa

Coordinator - Dushyanthi Fernando

Accounts/Admin - Astrida Gomes

HCP Admin - Dinu Premathilaka

Graphic Designer - Olga Sidorenko

E.R Assistant (Gosnells) - Sophia Kurutjindo

CLINICAL CARE

Registered Nurse - Deborah D'Silva

Registered Nurse - Cheryl Fallon

TRIPLE A CARE SUPPORT WORKERS

Anthony Noeline

Aslami Masoumeh

Aye Khinsandra

Ben Net Hosana

Bernard Valerie

Cabibijan Sarah

Choustine Leonid

Du Du Elia Rose

Eshraghi Monireh

Fernando Ga

Gholami Hadiseh

Gonzalez Roxana

Hashem Athraa

Hlaing Thinn Thinn

Htoo Anne

Htoo Moosay

James Naomi

Jeyakajan Thadsaginy

Kafaeepour Neda

Kamboj Harwinder

Kaur Manbeer

Kaur Surinder

Khadembashi Arezoo Amini

Khusenova Mavluda

Kour Harwinder

Kywe Mie Mie

Lee Jenny

Mahmoudi Delaram

Mardones Angelica

Moo Paw Ner (Jenny)

Mu Anna

Muthiah Vijayalakshmi

Nepal Roshan

Nwe Win Hnin

Ohn Paw Ta Ae

Oo Khin Thidar

Oo Kweh

Oo Mercy

Pa Agatha

Patel Bhagvati Bahen

Poudel Parvathi

Say Seain Haymar

Seain Nyomar

Seain Tinzar

Silver Esta

Stephen Ruba

Tha Heh Brigitte

Thakor Purva

Thaung Donald

Thaung Anna

Thun Paw Ki Wah

Triana Herrea Marly

Tun Maureen

Vijyalack Rita

Wickramaratne Ruklani

Wijeskara Chamila

Yogarasa Indrani

TRIPLE A CARE VOLUNTEER PROGRAM STAFF

Fernando Saro

Green Cherry Min

Gourgoud Neranther

Henney Kelly

Kywe Mie Mie

Lewis Annie

Mohammadi Tahereh

Nankervis Donald

Ngoc Tran Thi Bich

Russell Sofia

Fernando Saro

Shein Khin Than

Singh Harinder Dr

Sivagnanasundram Premini

Soe Khu Doh

Sumiati Luh

Thakur Purva

Thaung Anna

Tun Yadanar

Win Thida

PRESIDENT'S REPORT

Dear Members, Presidents, Secretaries and members of our conglomerate organisation's, Community Groups, Honorary Consul Generals of Chile, Nepal and the Philippine's, representing their various constituencies in Western Australia.

It is with tremendous pleasure that I present to you our esteemed organisation's Annual Report for 2022, on behalf of the Executive Committee and conglomerate membership of the Australian Asian Association of WA. Inc. It is truly a humbling experience in the first year of my new term in office, to work with such a dedicated executive committee, membership and staff and I thank you very much for the opportunity. Your association continues to flourish under such guided and inspirational leadership.

The programme for Aged Care, established many years ago, continues to flourish and blossom. We now have licenses to recruit clients under the three programmes of the Home Care Packages (HCP), Commonwealth Home Support Programme (CHSP) and the National Disability Insurance Scheme (NDIS). Client numbers have continued to display progressive growth and the quality of the service provided has been excellent, as evidenced from the General Manager's and Coordinator's annual reports, contained herein as also from regular audits enacted by the governing bodies. Our executive committee as a governing body to the programme, continues to enhance its knowledge through round table meetings, webinars and podcasts. At the recently run round table conference held in the Convention Centre and chaired by the Commissioner and Deputy Commissioner for Aged Care, our organizations views were propounded, regarding the availability of Interpreter Services and the dwindling numbers of support workers who can be recruited. I wish to bring to the attention of our membership that though the demand for our aged care services remains very high, we are inhibited from enrolling more clients, due to the paucity of support workers. We have requested our local Federal Member and The Premier to raise this at a national level, by facilitating the visa process. I wish to place on record for the membership, my sincere thanks to the General Manager, the Coordinator and the Staff for their extraordinary commitment and service, much beyond their call of duty, specially during the period of COVID lockdowns and restriction. Well done!

On the multicultural dimension we have continued to build strong relations with the Office of Multicultural Interests (OMI) and the Department of Home Affairs, Border Security and Immigration, as also with our local councils and members of Parliament. We welcome the appointment of our new Governor, an old acquaintance of our organisation. Our Office in the City of Gosnells, originally set up to cater for needy migrants and refugees by providing Emergency Relief (ER), has now expanded with the provision of Sewing Classes (We now have a dedicated bank of sewing machines), Swimming at the Riverton Aquatic Centre and preparation for the Citizenship Test. We have now received a grant under the Strategics Progress Category from OMI, to provide Driving Lessons to selected categories of refugees and migrants, costs of which have continued to sky rocket with inflation. I wish to thank Marlene, Saro and Sophia for their dedicated efforts. The association also wishes to thank the Royal Life Saving for their help with the Swimming and Water Education Classes. We also wish to thank Lottery West for their continued monetary support for our ER Grant Programme which continues to assist many refugees and migrants in monetary distress.

As you may be aware in progress of future directions in Aged Care, the association with aged care governmental support, had purchased an old property with some land in the City of Belmont for possible Respite Care provision. This is a long term project in development of the site and building to meet care standards. In the mean time it is hoped to rent it out at cheap rated to needy refugees through the Catholic Migrant Refugee Centre or the Red Cross. This it is hoped will provide some much needed respite in these difficult rental times.

The membership may also be happy to learn that sitting above you are numerous solar panels which have now dramatically reduced our electricity costs to almost nil. Your association is helping in reducing our Carbon Footprint. This was possible due to a grant through our local federal member of Parliament Mr. Gorman. You may also have noticed that a picture of our previous CEO Olga Ramasamy has been placed at the entrance to the Memorial Hall on the left.

Once again I wish to thank you our robust membership for your continued support, my executive committee, the General Manager Mr. Romello Anandappa who continues to provide inspirational leadership, to Mrs Dushyanthi Fernando, Coordinator, all our office and support staff and our 72 carers. We salute you for your great effort specially over the COVID Pandemic and once again, I humbly thank you for allowing me to serve as your President. We will strive for greater domains in 2023.

Mel. Fialho
PRESIDENT

GENERAL MANAGER'S REPORT

The Australian Asian Association of WA Inc Trading as Triple A Care has had a successful year despite the challenges faced due to COVID 19 Pandemic. We also faced staff shortages due to personnel leaving the industry and a general shortage of Support Workers. Despite these challenges we were able to provide support and assistance to our clients in a safe manner with the support workers always observing COVID 19 safety protocols.

We have successfully completed our NDIS Audit conducted by Certifi International on behalf of NDIS and our Registration has been extended for another 3 years.

This Year our Home Care Package Program provided services to 103 clients. During the year 10 Clients passed away, 10 clients moved into residential care, 3 clients moved to another provider and 13 clients moved from CHSP to HCP.

The breakdown as of 30th June 22 is as follows:

Level 1 - 2

Level 2 - 20

Level 3 - 26

Level 4 - 30

We continue to provide volunteer visits to our HCP Consumers under the CVS Program.

During the year we provided services to 309 CHSP Consumers (Domestic Assistance, Social Support, Personal Care and Group Social Support). We also provided services to 17 NDIS Participants this year. As mentioned, due to the shortage of Support Workers we have had to stop taking in new CHSP Clients as we have had to utilise the available support workers to provide support to the existing clients and the CHSP Client transitioning to HCP.

We have raised the issue of the shortage of support workers with a representative of the Home office and with a couple of Government ministers and hope this situation will change and we will be able to accept new CHSP/HCP Clients.

Emergency Relief assistance funded through Lotterywest has been provided to families in need through our office in Gosnells and Perth.

We continue to run programs for the CaLD women at our Gosnells office which were funded by grants from the Office of Multicultural Interests. The program included Classes in English, Sewing, Health and wellbeing, Swimming and Zumba. We have also received funding from OMI to run driving lessons for the CaLD Women and this program commenced in August 2022.

We receive substantial support and assistance from many funding bodies listed on the first page of this report. To all of them, and especially the Commonwealth Departments of Health and Human Services, Lotterywest, WA Department of Health and, Office of Multicultural Interests, I extend special thanks.

I offer my sincere thanks to the Coordinator, Dushyanthi, the RNs, Debie and Cheryl, the Staff and especially the support workers and Volunteers for the excellent work done during these difficult times and throughout the year.

Finally, I thank the President and Members of the Executive Committee for the support and guidance throughout the year.

Romello Anandappa
GENERAL MANAGER

HOME CARE PACKAGES (HCP)

We are grateful that despite the challenges of having to find support workers to work in community aged care, we increased the number of HCP consumers this financial year from 90 to 103.

The total number of consumers we provided HCP services during this year	103
The number of consumers deceased	10
Consumer who transitioned to residential care	10
Moved to another provider	3
Moved overseas	1
Ceased services due to inability to pay ITF	1

We continued to provide services to consumers as of 30 June 2022 as follows:

Level 1	2 consumers
Level 2	20 consumers
Level 3	26 consumers
Level 4	30 consumers

The consumers need for allied health services grew as they required professional assistance to maintain mobility and the need for appropriate equipment to live independently at home. Please see below the number of consumers referred to allied health services.

Occupational Therapy	49 consumers
Physiotherapy	18 consumers
Podiatry	8 consumers

Consumer assessments/reassessment, reviews and surveys continued to be carried out. Several consumers received upgrades to their Home Care Packages which resulted in the need for increased hours of service to be provided by the support workers which curtailed the intake of new HCP consumers.

Positive feedback was received from our consumers and their families regarding the person-centred, culturally appropriate services provided in keeping with the Aged Care Quality Standards, our own Vision, Mission, Values and the continuous need to improve our service. Please refer to the consumer survey on pages 6 - 8.

Support workers were provided online training, on the job buddy shift training and 1:1 meetings during this period to reduce the risk of Covid and its consequences.

We were inundated with requests for services during the last financial year. Regrettably, we had to turn away consumers on a day-to-day basis (including inquiries from ACAT teams and RAS Assessors who contacted us as they recognised us as a CaLD service provider) due to the ongoing shortage of support workers. During this period, we also had several requests from previous Triple A Care HCP and CHSP consumers requesting to return to Triple A Care for services. Despite having to further curtail the intake of new consumers, we transitioned 13 consumers mainly from our CHSP Programme to HCP.

I take this opportunity to thank our valued consumers, carers/families for their continued trust in Triple A Care. To our support workers for their dedication and commitment to providing a high standard of care to our consumers. My sincere thanks to our GM, Romello and the Executive Committee for their encouragement, guidance and support throughout the year, to our RN's Debie and Cheryl, our staff members Astrid and Dinu for their work and valuable assistance rendered to me as we undertook the additional responsibilities of Home Care Package services.

Dushyanthi Fernando
COORDINATOR

TRIPLE A CARE SERVICES REPORT

2022 / 2023 was a year of mixed results with the re-opening of the West Australian borders and an increasing shortage of aged care workers. Overall, despite the constraints we delivered a good result as given below.

COMMONWEALTH HOME SUPPORT PROGRAM (CHSP) - NATIONAL DISABILITY INSURANCE SCHEME (NDIS)

2022 saw the Triple A Care Commonwealth Home Support Program (CHSP) continue to provide services to our existing consumers by curtailing the intake of new consumers. We provided services to 309 consumers during the year. The hours of services provided were as follows:

Domestic Assistance	6,712.55 hours
Social Support Individual	2,297.75 hours
Social Support Group	14,588.00 hours
Social Support Group Transport	3,160.00 trips
Personal Care	664.75 hours

This financial year has been reflective of the challenges we faced and whilst we performed better than expected in most measures, we had a challenge with Social Support Group and Social Support Group Transport where we fell short because of consumers refraining from attending social group activities due to risks associated with the opening of WA borders and COVID 19.

Personal care service hours also reduced due to transitioning of CHSP consumers to HCP and the inability to accept any new consumers due to the shortage of support workers.

As of 30 June 2022 we had a workforce of 72 support workers.

During this period, we provided services to 17 NDIS Participants and successfully completed a NDIS Audit in February 2022 which resulted in our registration being renewed for 3 years.

My sincere thanks to our valued consumers/participants and their families for their continued trust in Triple A Care and to our support workers, volunteers and admin staff for the work they do to ensure Triple A Care provides a high standard of care and services. I take this opportunity to express my gratitude to the General Manager and the Executive Committee for their guidance, support and encouragement.

Dushyanthi Fernando
COORDINATOR

TRIPLE A CARE SURVEY SUMMARY JUNE 2022

Given below is a summary of responses to our annual survey from consumers receiving NDIS, CHSP and HCP services through Triple A Care. These consumers have provided their experience and levels of satisfaction.

THE RESPONSES TO THE QUESTIONS IN THE SURVEY FOR HOME CARE (HC).

The summary of the surveys are as follows:

Clients surveyed: 90
Responses received: 64
Response Rate: 71 %

- Do staff treat you with dignity and respect?
98.4% - Always
1.6% - Most of the time
- Are your Cultural/Spiritual needs met?
95.3% - Always
4.7% - Most of the time
- Do the staff complete tasks according to the Support Plan?
85.9% - Always
0.9% - Most of the time
3.1% - Some of the time
- Do staff follow up when you raise any concerns with them?
79.0% - Always
19.4% - Most of the time
1.6% - Some of the time
- How often do the staff come on time?
75.0% - Always
25.0% - Most of the time
- Does the Support Workers maintain infection prevention and control for eg: Hand hygiene, use of gloves etc.?
95.3% - Always
4.7% - Most of the time
- Do you participate in making decisions about what services you get?
92.1% - Always
6.3% - Most of the time
1.6% - Some of the time
- Do you get the services you need?
84.4% - Always
12.5% - Most of the time
3.1% - Some of the time
- Do you participate in reviews?
84.4% - Always
12.5% - Most of the time
3.1% - Some of the time
- Do your services help you to live the best life you can?
87.5% - Always
12.5% - Most of the time

- Is the information you are given about services easy to understand?
90.6% - Always
7.8% - Most of the time
1.6% - Some of the time
- Do you get value for money?
93.7% - Always
6.3% - Most of the time
- Do you trust your service provider to do the right thing by you?
95.3% - Always
4.7% - Most of the time
- Is your right to privacy and confidentiality respected?
98.4% - Always
1.6% - Most of the time
- Are you aware of your rights and responsibilities?
96.9% - Yes 0% - No
- Is the information you are provided adequate to make decisions?
96.9% - Yes 0% - No
- **The overall response to the survey is summarised as follows:**
89.7% - Always
9.3% - Most of the time
1.0% - Some of the time
0.0% - Never

Given below are some of the comments written by our consumers:

"Everyone is very caring and ready to help with problems that arise". (K.S)

"Caring and doing so much to help people". (T.S)

"Communication is spot on. Very impressed with the way the coordinator handles all issues which arise". (N.D)

"We can lead a good life without worry". (S.S)

"I am so happy my wound is healing, and dressing is done at home". (K.T)

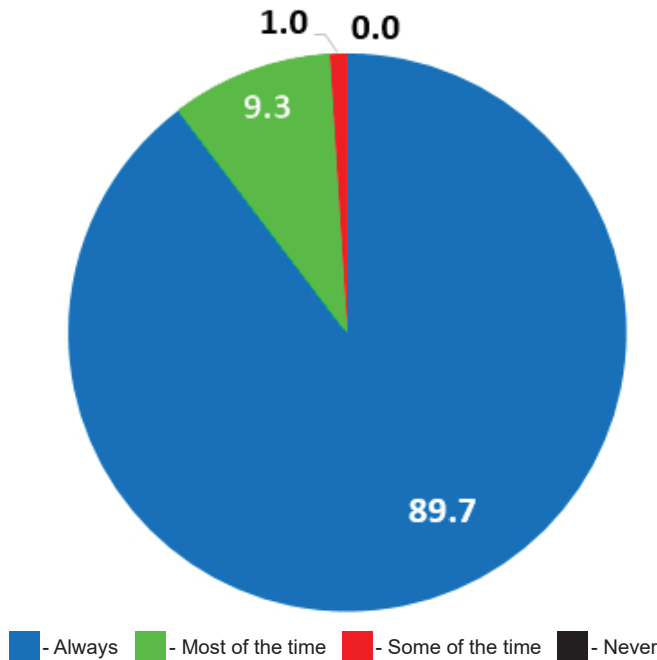
"I am very happy as the services have made life very comfortable. I have no complaints". (N.F)

"I can live in my own flat instead of going into care". (J.B)

[Continued on page 7](#)

TRIPLE A CARE SURVEY SUMMARY JUNE 2022

HOME CARE CONSUMER SURVEY REVIEWS



THE RESPONSES TO THE QUESTIONS IN THE SURVEY FOR GROUP SOCIAL SUPPORT (GSS):

The survey's results as follows:

Clients surveyed: 61
Responses received: 52
Response Rate: 85.2%

- Do staff treat you with dignity and respect?
78.0% - Always
14.0% - Most of the time
8.0% - Some of the time
- Are your Cultural/Spiritual needs met?
60.4% - Always
31.3% - Most of the time
6.3% - Some of the time
2.1% - Never
- The activities I attend are meaningful and support my interests and goals.
58.0% - Always
28.0% - Most of the time
14.0% - Some of the time
- Do staff follow up when you raise any concerns with them?
66.7% - Always
29.2% - Most of the time
4.2% - Never
- Transport facilities are satisfactory.
57.9% - Always
5.8% - Most of the time
13.2% - Some of the time

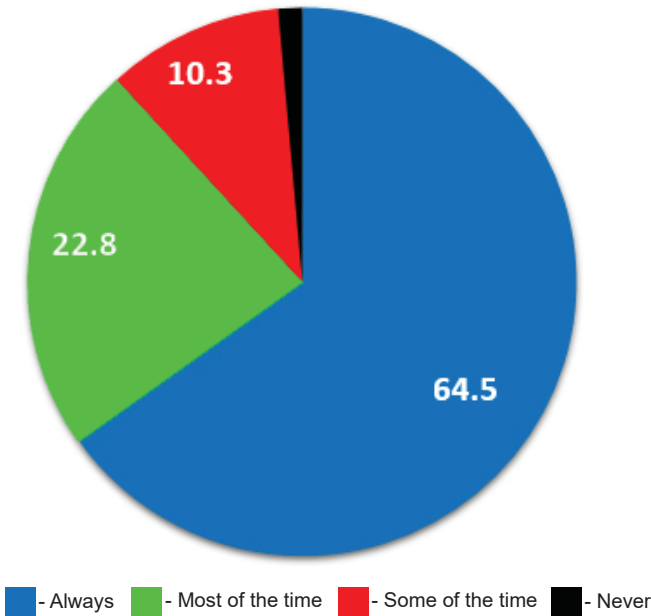
- Does the Support Worker maintain infection prevention and control?
54.5% - Always
31.8% - Most of the time
13.6% - Some of the time
- Do you participate in making decisions about Group Activities?
51.0% - Always
10.2% - Most of the time
30.6% - Some of the time
8.2% - Never
- Meals are well planned and culturally appropriate.
63.3% - Always
26.5% - Most of the time
10.2% - Some of the time
- Group Social Activities are well organised.
47.8% - Always
34.8% - Most of the time
17.4% - Some of the time
- Is the information you are given about services easy to understand?
73.5% - Always
22.4% - Most of the time
2.0% - Some of the time
2.0% - Never
- Do you trust your Triple A Care to do the right thing by you?
79.6% - Always
12.2% - Most of the time
8.2% - Some of the time
- Is your right to privacy and confidentiality respected?
83.0% - Always
17.0% - Most of the time
- The overall response to the survey is summarised as follows:**
64.5% - Always
22.8% - Most of the time
10.3% - Some of the time
1.4% - Never

Given below are some of the comments written by our consumers:

- "I love to come and spend time with my friends". (Anonymous)
- "The boss always listens to our needs and try their best to make us feel welcome to come to the centre". (K.D)
- "The exercises keep me going". (Anonymous)
- "We get the opportunity to meet up with everyone (Laugh/Talk)". (Anonymous)
- "Meals are good". (Anonymous)
- "The best thing is the recreational opportunity given to old people like us". (L.K)

TRIPLE A CARE SURVEY SUMMARY JUNE 2022

GROUP SOCIAL SUPPORT CONSUMER SURVEY REVIEWS



"Everything is good". (J.S)

"Good exercise and recreational activities. Some recreational activities help to maintain and improve our memory". (Anonymous)

Feedback and suggestions:

"Going out more often". (Anonymous)

"Outings more often and information sessions". (Anonymous)

"Outside speakers for health tasks". (H)

"By introducing new methods of activities". (L.K)

SUMMARY

The majority of our consumers who participated in the survey and gave their opinions said that they are very happy and satisfied with the services and assistance offered by Triple A Care through the NDIS, CHSP and HCP Programmes. There were a few areas that needed improvement and these have been dealt with as part of our ongoing continuous improvement.

STAFF APPRECIATION AND CHRISTMAS LUNCHEON 2021



TRIPLE A CARE ACTIVITIES IN PHOTOS 2021 - 2022

CHSP CHRISTMAS LUNCH 2021



TUESDAY GROUP ACTIVITIES



WEDNESDAY GROUP ACTIVITIES



THURSDAY GROUP ACTIVITIES



NDIS ACTIVITIES



Triple A Care recognises and supports people with disabilities. We offer the same opportunities to those with and without disabilities. We use a person centred approach to plan and deliver quality services. Our Day Centre is on the ground floor and easily accessible for people with disabilities. Our clients and their carers are given the opportunity to provide feedback regarding our services.

Information regarding our services is available on www.aaawa.org.au



TRIPLE A CARE RECOGNISES THE IMPORTANCE OF CARERS AND THEIR ROLE AND UPHOLD THE CHARTER OF RIGHTS AND RESPONSIBILITIES.

- 1 Carers must be treated with respect and dignity.
- 2 The role of carers must be recognised by including carers in the assessment, planning, delivery and review of services that impact on them and the role of carers.
- 3 The views and needs of carers must be taken into account along with the views, needs and best interests of people receiving care when decisions are made that impact on carers and the role of carers.
- 4 Complaints made by carers in relation to services that impact on them and the role of carers must be given due attention and consideration.

NDIS CODE OF CONDUCT



Respect the rights of the person

Act with respect for individual rights to freedom of expression, self-determination and decision-making in accordance with relevant laws and conventions



Deliver services competently

Provide supports and services in a safe and competent manner with care and skill



Prevent violence, neglect, abuse and exploitation

Take all reasonable steps to prevent and respond to all forms of violence, exploitation, neglect and abuse of people with disability



Respect privacy

Respect the privacy of people with disability



Act with integrity

Provide supports and services with integrity, honesty and transparency



Take action on quality and safety

Promptly take steps to raise and act on concerns about matters that might have an impact on the quality and safety of supports provided to people with disability



Prevent sexual misconduct

Take all reasonable steps to prevent and respond to sexual misconduct.



THE AGED CARE QUALITY STANDARDS EFFECTIVE 1st JULY 2019



CHARTER OF AGED CARE RIGHTS AS OF 1st JULY 2022



Australian Government
Department of Health

1. safe and high quality care and services;
2. be treated with dignity and respect;
3. have their identity, culture and diversity valued and supported;
4. live without abuse and neglect;
5. be informed about their care and services in a way they understand;
6. access all information about them, including information about their rights, care and services;
7. have control over and make choices about their care, and personal and social life, including where the choices involve personal risk;



Australian Government
Aged Care Quality and Safety Commission

8. have control over, and make decisions about, the personal aspects of their daily life, financial affairs and possessions;
9. their independence;
10. be listened to and understood;
11. have a person of their choice, including an aged care advocate, support them or speak on their behalf;
12. complain free from reprisal, and to have their complaints dealt with fairly and promptly;
13. personal privacy and to have their personal information protected;
14. exercise their rights without it adversely affecting the way they are treated.

TREASURER'S REPORT 2021/2022

I am pleased to present the following Audited Financial Statements of the Australian Asian Association Whole of Organisation with accompanying Notes for the financial year ending 30 June 2022:

Annual Financial Summary 2022

Operations for the year end 30.06.2022	CHSP	HCP	Tripe A (Disability)	AAA	Consolidated
Grants & funds receipts	1,042,702	2,740,072	636,104	92,942	4,511,820
Client Fees	101,896	46,430	-	-	148,326
Other receipts	710	1,989	-	51,164	53,863
Total receipts	1,145,308	2,788,491	636,104	144,106	4,714,009
Expense	-911,365	-2,075,701	-394,446	-189,912	-3,571,424
Net Income / (Loss)	233,943	712,790	241,658	-45,806	1,142,585
Previous year Income / (Loss)	187,301	696,798	167,772	-155,323	896,548
Change in Net Income / (Loss)	46,642	15,992	73,886	109,517	246,037

Financial Position as at 30.06.2022	CHSP	HCP	Tripe A (Disability)	AAA	Consolidated
Total Assets	841,506	1,395,848	234,323	3,689,639	6,161,316
Total Liabilities	-283,720	-422,229	-16,033	-23,467	-745,449
Net Assets	557,786	973,619	218,290	3,666,172	5,415,867
Cash at Bank	814,100	1,339,972	188,510	2,392,466	4,735,048

Notes:

1) CHSP returned a net surplus of \$ 233,943 (compared to \$ 187,301 last year). This can be attributed to increase of funding income.

2) HCP returned a net surplus of \$ 712,790 (compared to \$ 696,798 last year). HCP was more or less steady.

3) Triple A Disability returned a net surplus of \$ 241,658 (compared to \$ 167,772 last year). It received grants of \$ 636,104 (compared to \$ 458,922 last year). Although there was corresponding increase in Employment Expenses the overall surplus was quite satisfactory.

4) AAA returned a net deficit of \$ 45,806 (compared to a deficit of \$ 155,323 last year). Last year's deficit was mainly due to expenses being generally higher especially Insurance and Wages.

TREASURER'S REPORT 2021/2022

Acknowledgements:

Auditors

Special thanks to Charles Ridolfo & Co for accepting and undertaking this year's audit. Their professionalism, due diligence and commitment is very much appreciated.

Executive

Also thanks to the executive committee for diligently monitoring the finances and governance to ensure not only the organisation financial health but more importantly of meeting community expectations.

Management

The Organisation has since grown from strength to strength and this will not be possible without the dedication and commitment of the General Manager and his staff for their hard work and support in the management & administration of the Association.

Treasurer



Carl D'Monte
FIPA

AUSTRALIAN ASIAN
ASSOCIATION OF WA INC
WHOLE OF ORGANISATION

A.B.N.: 79 789 713 865

FINANCIAL STATEMENTS
FOR THE YEAR ENDED
30TH JUNE 2022

DIRECTORS DECLARATION
BALANCE SHEET
NOTES TO THE ACCOUNTS
DETAIL PROFIT AND LOSS STATEMENT

CHARLES RIDOLFO & CO.
CHARTERED ACCOUNTANT
UNIT 2, 1ST FLOOR
285 LORD STREET
PERTH WA 6000
TELEPHONE: 08 9228 8847
FACSIMILE: 08 9228 8847
EMAIL: office@charlesridolfo.com.au

CHARLES RIDOLFO & CO

Chartered Accountants

PRINCIPAL
Charles Ridolfo CA

MANAGER
Mei Ching Chek B Bus

INDEPENDENT AUDIT REPORT

To the Members of the The Australian Asian Association of WA Inc:

Scope

We have audited the accounts of The Australian Asian Association of WA Inc for the year ended 30th June 2022. The Committee is responsible for the preparation and presentation of the accounts and the information they contain. We have conducted an independent audit of these accounts in order to express an opinion on them to the members of the society.

The financial report has been prepared for distribution to members of the Society for the purpose of fulfilling the Committee's accountability requirements under the Constitution.

Our audit has been conducted in accordance with the Australian Auditing Standards to provide reasonable assurance as to whether the accounts are free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the accounts, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the accounts are presented fairly in accordance with the Australian accounting concepts and standards and statutory requirements so as to present a view of the Society which is consistent with our understanding of its financial position the result of its operations and its cash flows.

The audit opinion expressed in this report has been found on the above basis.

Qualification

As is common for organisation of this type, it is not practicable for the Society to maintain an effective system of internal control over donations, subscriptions and other fund raising activities until their initial entry in accounting records. Accordingly our audit in relation to those activities was limited to amounts recorded.

"LIABILITY LIMITED BY A SCHEME APPROVED UNDER PROFESSIONAL STANDARDS LEGISLATION"

excellence in wealth creation



ADDRESS
Unit 2, 1st Floor
285 Lord Street, Perth
Western Australia 6000

POSTAL
PO Box 8678
Perth BC
Western Australia 6849

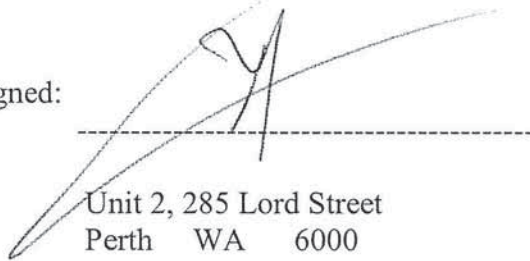
CONTACT
Telephone : 61 (08) 9228 8847
Facsimile : 61 (08) 9228 8846
E-mail : office@charlesridolfo.com.au

Qualified Audit Opinion

In our opinion, subject to the adjustments if any that might have been determined to be necessary had the limitation referred to in the qualification paragraph not existed, the accounts of the Society are properly drawn up.

- (a) So as to present fairly the state of affairs as at June 30th, 2022 and its results and cash flows for the year ended on that date;
- (b) In accordance with the provisions of the Constitution;
- (c) In accordance with Statements of Accounting Concepts and applicable Accounting Standards;

Signed:



Unit 2, 285 Lord Street
Perth WA 6000

Date: 10th October 2022

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AUSTRALIAN ASIAN ASSOCIATION WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865

DIRECTOR'S DECLARATION

The directors have determined that the company is not a reporting entity

The directors have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The directors of the company declare that:

1. the financial statements and notes, presents fairly the company's financial position as at 2022 and it's performance for the ended on that date in accordance with the accounting policies described in Note 1 to the financial statements.
2. in the directors' opinion there are reasonable grounds to believe that the company will be able to pay it's debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors and issigned for and on behalf of the Directors by:



Director Mr Mel Fialho (President)



Director Ms Marlene Burnaby (Vice President)

Dated this 15th day of October 2022

AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
BALANCE SHEET AS AT 30 JUNE 2022

	NOTE	2022 \$	2021 \$
<u>CURRENT ASSETS</u>			
Cash	3	4,735,048	4,191,499
Receivables	2	126,655	14,291
		<u>4,861,703</u>	<u>4,205,790</u>
<u>NON-CURRENT ASSETS</u>			
Property, Plant and Equipment	4	1,284,210	1,298,910
TOTAL ASSETS		<u>6,145,913</u>	<u>5,504,700</u>
<u>CURRENT LIABILITIES</u>			
Creditors & Borrowings	5	629,459	1,140,747
Provisions	7	68,358	57,566
Other	6	32,229	33,105
		<u>730,046</u>	<u>1,231,418</u>
TOTAL LIABILITIES		<u>730,046</u>	<u>1,231,418</u>
NET ASSETS		<u>5,415,867</u>	<u>4,273,282</u>
<u>CAPITAL AND RESERVES</u>			
Accumulated Profit		<u>5,415,867</u>	<u>4,273,282</u>

THESE FINANCIAL STATEMENTS SHOULD BE READ IN CONJUNCTION WITH THE ATTACHED COMPILATION REPORT

NOTE 1 - STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

These financial statements are a special purpose financial report prepared in order to meet the needs of members which have been prepared specifically for distribution to members in accordance with the company's constitution. The directors have determined that the company is not a reporting entity.

The statements have been prepared in accordance with the following applicable Accounting Standards and other mandatory professional reporting requirements.

AASB 1002: Events Occuring After Reporting Date

AASB 1018: Profit and Loss Accounts

AASB 1019: Measurement and Presentation of Inventories in the Context of the Historical Cost System

AASB 1021: Depreciation

AASB 1025: Application of the Reporting Entity Concept and Other Amendments

No other applicable Accounting Standards or other mandatory professional reporting requirements have been applied.

The statements are also prepared on an accruals basis. They are based on historic costs and do not take into account changing money values, or, except where specifically stated, current valuations of non-current assets.

The following specific accounting policies which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of these statements:

(a) Depreciation

Depreciation is calculated on a straight line basis so as to write off the net cost of each fixed asset during its expected useful life. Additions are depreciated for six months in the year of acquisition.

AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2022	2021
	\$	\$
<u>NOTE 2 - RECEIVABLES</u>		
<u>Receivables</u>		
Trade Debtors		
Main Account	12,940	11,128
Trade Debtors		
HCP	265	265
Other Debtors	237	-
Bond Main Account	1,530	1,530
Trade Debtors CHSP	21,888	-
Payroll Cheque Account	237	-
Trade Debtors DS	45,813	-
Refundable Funds	160	160
Client Spent Funds - Untransferred	42,858	-
BAS Adjustments - Refundable	727	1,208
	<u>126,655</u>	<u>14,291</u>

NOTE 3 - Cash

Provision A/C Asset - NAB		
HCP	53,317	53,305
Cash at Bank NAB		
HCP	372,723	278,661
NAB Bank 867356528		
Main Account	1,023,950	772,614
NAB Term Deposit 870193635		
Main Account	1,368,428	715,985
Cash at Bank - NAB		
CHSP	207,018	176,975
Term Deposit NAB 836719090		
Asset Replacement - CHSP	198,210	146,550
NAB Bank Disability Services	188,510	136,220
Petty Cash		
Main Account	88	88
NAB Term Deposit A/c		
HCP	676,467	675,901
Petty Cash		
CHSP	-	131
Cash Drawer		
CHSP	790	450
Cash Maximiser Provision LSL		
086006 115904448 - CHSP	97,724	83,337
HCP Unspent Client Budgets - Savings Account	132,853	755,063

THESE FINANCIAL STATEMENTS SHOULD BE READ IN CONJUNCTION WITH THE ATTACHED COMPILATION REPORT

AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2022	2021
	\$	\$
Provision for Long Service		
Leave Bank Account HCP	104,612	86,359
CHSP Client Payment Receivable	48	32
Triple A Proprietor Funds		
Deposit CHSP	310,310	309,828
	<u>4,735,048</u>	<u>4,191,499</u>

NOTE 4 - PROPERTY PLANT AND EQUIPMENT

Land at Executive Officer		
Valuation - Main Account	182,574	182,574
Land and Building - at Cost		
Belmont	550,601	550,601
	<u>733,175</u>	<u>733,175</u>
Structural Improvements - Cost		
Main Account	1,914	1,914
Buildings at Executive Officer		
Valuation - Main Account	889,688	889,688
Less Prov'n for Depreciation		
Main Account	345,223	331,878
	<u>544,465</u>	<u>557,810</u>
Plant & Equipment - at Cost		
Main Account	204,316	204,316
Less Prov'n for Depreciation		
Main Account	203,572	203,386
	<u>744</u>	<u>930</u>
Motor Vehicles - at Cost		
HCP	57,525	57,525
Less Prov'n for Depreciation		
HCP	57,525	57,525
	<u>-</u>	<u>-</u>
Plant & Equipment - at Cost		
CHSP	13,190	13,190
Less Prov'n for Depreciation		
CHSP	12,532	12,408
	<u>658</u>	<u>782</u>

THESE FINANCIAL STATEMENTS SHOULD BE READ IN CONJUNCTION WITH THE ATTACHED COMPILATION REPORT

AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2022	2021
	\$	\$
Motor Vehicles - at Cost		
CHSP	73,818	73,818
Less Prov'n for Depreciation		
CHSP	70,564	69,519
	<u>3,254</u>	<u>4,299</u>
	<u>551,035</u>	<u>565,735</u>
	<u>1,284,210</u>	<u>1,298,910</u>

NOTE 5 - CREDITORS AND BORROWINGS

Creditors & Borrowings

Paywise - FBT Package	(995)	(996)
Bond Monies - Hall Hire		
Main Account	7,064	8,464
PAYG Payable		
HCP	44,817	25,869
Coner Office Bond		
Main Account	4,260	4,260
Bond Monies - Office 1st Floor		
Main Account	4,090	4,090
Bond Hall Hire Long Term		
Main Account	5,700	5,700
Superannuation Liability - DS	4,547	3,478
Bond English Class		
Main Account	600	600
Superannuation Payble		
HCP	20,991	14,469
Reimbursement Eritrien		
Community - Main Account	71	71
Provision for LSL		
HCP	217,296	104,600
Undeposited Funds	(1,396)	(1,244)
Superannuation Liability		
CHSP	14,011	7,951
Provision for LSL		
CHSP	84,810	70,010
Superannuation Liability -		
Main Account	181	358
Provision for Computer and		
Software Upgrade	3,500	3,500
Provision for MV Grant		
Depreciation CHSP	76,235	70,076
Unused Client Budget - HCP	132,853	808,245
PAYG Payable - Main Account	124	546

THESE FINANCIAL STATEMENTS SHOULD BE READ IN CONJUNCTION WITH THE ATTACHED COMPILATION REPORT

AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2022	2021
	\$	\$
Provision for Uniforms	7,450	7,450
Provision for Staff Amenities	3,250	3,250
	<u>629,459</u>	<u>1,140,747</u>

NOTE 6 - OTHER LIABILITIES

<u>Other</u>		
GST on supplies	2,105	(6,276)
BAS Payable	30,124	39,381
	<u>32,229</u>	<u>33,105</u>

NOTE 7 - PROVISIONS

<u>Provisions</u>		
Provision for P & E Grant	<u>68,358</u>	<u>57,566</u>

THESE FINANCIAL STATEMENTS SHOULD BE READ IN CONJUNCTION WITH THE ATTACHED COMPILATION REPORT

AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
PROFIT AND LOSS STATEMENT FOR THE YEAR ENDED 30 JUNE 2022

	2022	2021
	\$	\$
<u>INCOME</u>		
Accounting & Bookkeeping	-	2,000
OMI- Harmony	-	4,975
Tenants Management Fees	27,165	27,964
Functions Income	3,200	1,500
HACC Funds	24,544	83,359
CHSP Client Fees	101,896	105,335
ER - Administration	-	4,050
CHSP Funds	1,018,143	856,015
Fundraising	-	2,000
FBT on Motor Vehicles	1,656	-
Grants Received		
CVS Grant	58,803	64,036
NDIS Grant Income	128,235	188,743
Client/Managed Income DS	507,869	270,179
Workfore Bonus Grant		
HCP	19,260	33,120
Grant - Other Small Grants	5,000	-
Grant OMI - Harmony Week	30,000	-
LotteryWest Grant	16,164	37,244
City of Gosnells Grant	-	2,000
Cash Boost Covid 19	-	70,682
Covid-19 Vacc Grant	27,000	-
	792,331	666,004
Hall Hire	37,400	51,541
HCP Funds		
Grants	2,635,024	2,142,323
Clients Care Fees	46,430	32,139
	2,681,454	2,174,462
Interest Received	3,880	16,797
Administration and Management		
Fees	-	1,150
Photocopying Service	345	733
Other Income	420	280
Parenting Payment - Centrelink	-	13,572
Rents Received	21,818	23,140
Transfer Client Budget Income		
HCP	843	(1,374)
Subscriptions	520	790
Video, Plant & Vehicle Hire	50	1,725
TOTAL INCOME	4,715,665	4,036,018

THESE FINANCIAL STATEMENTS SHOULD BE READ IN CONJUNCTION WITH THE ATTACHED COMPILATION REPORT

AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
PROFIT AND LOSS STATEMENT FOR THE YEAR ENDED 30 JUNE 2022

	2022	2021
	\$	\$
<u>EXPENSES</u>		
Auditing	13,560	13,685
Administration Charges	1,263	2,723
Advertising & Promotion	-	159
Activites	5,555	1,939
Advertising and Promotion	6,625	2,754
Auditors Remuneration - Fees	3,890	3,890
Bank Charges	639	864
Bookkeeping Expenses	911	860
Building Renovation	-	4,041
Brokered Client Services	107	-
Catering/Refreshments	-	493
Carers Work Materials	18,593	8,335
Cleaning	20,502	19,921
Consumables	986	1,965
Committee Expenses	2,659	2,204
Consultants Fees	1,828	3,800
Computer Expenses/Software		
Licenses	10,326	5,203
Client Medical Equipment	132,255	128,269
Client In Home Service	32,244	60,463
Client Medical Expenses	154,700	72,678
Client Budget Transfer	5,029	-
Depreciation	31,651	32,074
Donations	2,211	3,093
Electricity & Gas	3,736	253
Equipment	2,582	378
Fundraising	-	2,000
Functions - Other	113	6,170
Gas	648	287
General Expenses	136	-
Grant Expenditures	591	-
Insurance	57,167	63,867
IT Support	1,273	8,425
Internet Fees	5,519	-
Kitchen Expenses	19,149	14,841
Legal Costs	1,091	-
License Fees	646	645
Materials - Gloves/Aprons	2,853	1,918
Motor Vehicle Expenses	12,697	12,678
Outing	400	2,250
Office Equipment Expensed	-	564
Other Expenses	450	-
Power	2,449	-
Postage	2,171	2,252
Printing & Stationery	7,820	14,902
Publications	1,245	450
Photocopying Service	2,245	1,846

THESE FINANCIAL STATEMENTS SHOULD BE READ IN CONJUNCTION WITH THE ATTACHED COMPILATION REPORT

AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
PROFIT AND LOSS STATEMENT FOR THE YEAR ENDED 30 JUNE 2022

	2022	2021
	\$	\$
Programme Expenses	-	2,118
Provision Expenses	-	(8,200)
Rates	10,927	11,135
Rent	25,250	27,270
Rent of Hall	37,740	41,142
Repairs & Maintenance	19,208	15,647
Software License	6,366	3,139
Security	1,319	1,573
Small Grants Expenses	17,101	21,359
Staff Amenities	4,086	14,818
Staff Training	6,571	9,410
Staff Reimbursements	50	-
Subscriptions	3,673	10,537
Superannuation	229,159	187,953
Telephone	5,349	5,652
Training Expenses	3,950	13,501
Translation Expenses	-	880
Travelling Expenses	83,313	68,184
Unused Funds	3	16,164
Vaccinations Staff	115	1,830
Uniforms	3,351	7,560
Vehicle Expenses	5,844	2,718
Volunteer Expenses	3,060	6,586
Wages	2,535,250	2,171,868
Worker Screening/WWC Fees	880	3,486
TOTAL EXPENSES	3,573,080	3,139,469
<u>PROFIT OR (LOSS)</u>	<u>1,142,585</u>	<u>896,548</u>

THESE FINANCIAL STATEMENTS SHOULD BE READ IN CONJUNCTION WITH THE ATTACHED COMPILATION REPORT



Australian Government
Department of Human Services



Australian Government
Department of Health



Government of Western Australia
Department of Health



Government of Western Australia
Department of Local Government and Communities



**Department of Local Government,
Sport and Cultural Industries**
Office of Multicultural Interests



CITY OF VINCENT





Australia Asia House
275 Stirling Street
Perth WA 6000

T: (08) 9328 6202 / 9328 1160
F: (08) 9227 8410
E: gm@aaawa.org.au
W: aaawa.org.au

OBJECTS

1. To provide care, support and assistance to the elderly, infirm and people with disabilities.
2. To alleviate poverty within the community and amongst migrant families through the provision of emergency relief, financial assistance, and other services.
3. To assist new migrants from the CaLD community and refugees to overcome social isolation and participate in the community.
4. To encourage new migrants from CaLD communities and refugees to participate in activities that will assist them to advance their social welfare and overcome poverty.
5. To undertake all such other activities as are incidental or conducive to the attainment of the above objectives.