



# Code of Conduct for Aged Care

The Code of Conduct for Aged Care describes how you must behave and treat the people in your care. It includes the 8 elements below.



**A.** Act with respect for people's rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions.



**B.** Act in a way that treats people with dignity and respect and values their diversity.



**C.** Act with respect for the privacy of people.



**D.** Provide care, supports and services in a safe and competent manner, with care and skill.



**E.** Act with integrity, honesty and transparency.



**F.** Promptly take steps to raise and act on concerns about matters that may impact the quality and safety of care, supports and services.



**G.** Provide care, supports and services free from:  
i. all forms of violence, discrimination, exploitation, neglect and abuse and  
ii. sexual misconduct.



**H.** Take all reasonable steps to prevent and respond to:  
i. all forms of violence, discrimination, exploitation, neglect and abuse and  
ii. sexual misconduct.



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