

ANNUAL REPORT

AUDITED ACCOUNTS AND STATEMENT OF PERFORMANCE

2022 - 2023



THE AUSTRALIAN
ASIAN ASSOCIATION OF WA. INC.



VISION

To provide a high standard of care and service in the community enabling our consumers to reach their full potential.

MISSION

To help our consumers and their carers to journey through life with respect and dignity and achieve their goals.

VALUES

COMPASSION:

We treat all with kindness, empathy and dignity.

INTEGRITY:

We operate ethically, in an honest, reliable and fair manner.

INCLUSIVENESS:

We value diversity and are devoted to equality for all.

RESPECT:

We believe in each other and accept differences without judgement.

DIGNITY:

We believe that everyone is worthy of honour and respect.

ANNUAL REPORT CONTENTS 2022 - 2023

Executive Committee and Staff	1
President's Report	2
General Manager Report	3
Triple A Care Services Report	4
Triple A Care Survey Summary 2023	6
Treasurer's Report	13

FINANCIAL STATEMENTS

The Australian Asian Association of WA Inc Whole of Organisation	15
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THE AUSTRALIAN ASIAN ASSOCIATION BOARD AND STAFF EXTEND THEIR THANKS AND APPRECIATION TO THE FOLLOWING FOR THE FUNDING AND SUPPORT PROVIDED:

- ◆ Australian Government - Department of Human Services
- ◆ Australian Government - Department of Health
- ◆ Government of WA - Department of Health
- ◆ Government of WA - Department of Local Government and Communities
- ◆ Office of Multicultural Interest (OMI)
- ◆ National Disability Insurance Scheme (NDIS)
- ◆ Lottery West WA

OTHER:

- ◆ Red Cross
- ◆ City of Vincent
- ◆ City of Gosnells
- ◆ Private Donations





EXECUTIVE COMMITTEE AND STAFF

President - Melville Fialho

Vice President - Marlene Burnaby

Secretary - Priya Raath

Treasurer - Carl D'Monte

COMMITTEE MEMBERS

Sarojini Fernando

Dr V. De Kauwe

Negash Berhan

Michael Perera

Florita Cue

Fr. K. D'Souza - Co opted

Dr Ranil Coorey

STAFF MEMBERS

General Manager - Romello Anandappa

CHSP Admin - Pamela Covalam

Coordinator - Dushyanthi Fernando

HCP Admin - Dinu Premathilaka

Coordinator - Michael D'Souza

Graphic Designer - Olga Sidorenko

Accounts/Admin - Astrida Gomes

E.R Assistant (Gosnells) - Sophia Kurutjindo

CLINICAL CARE

Registered Nurse - Deborah D'Silva

Registered Nurse - Cheryll Fallon

TRIPLE A CARE SUPPORT WORKERS

Anthony Noeline

Kaur Surinder

Silver Esta (P)

Aye Khinsandra

Kaur Ramandeep

Soe Khu Doh (V)

Ben Net Hosana

Khin Zaw Kately

Anthony Stephen Ruba

Bernard Valerie

Kour Harwinder

Sumiati Luh (V)

Cabibijan Sarah

Kywe Mie Mie

Tha Heh Brigitte

Choustine Leonid

Mahmoudi Delaram

Thakor Purva

Chu Say Say

Mardones Angelica

Thaung Donald

Eshraghi Boroujeni Monireh

Muthiah Vijayalakshmi

Thaung Anna

Gholami Hadiseh

Nepal Roshan

Tlumang Zing

Gonzalez Roxana

Tran Thi Bich Ngoc

Triana Herrea Marly

Green Cherry Min (V)

Win Hnin

Tun Yadanar (V)

Hashem Athraa

Ohn Paw Ta Ae

Tun Maureen

Henney Kelly (V)

Oo Khin Thidar

Vilaylack Rita

Hlaing Thinn Thinn

Oo Kweh

Wah Lahpohset

Htoo Moosay

Oo Mercy

Wickramaratne Ruklani

Htoo Anne

Pa Agatha

Wijeskara Chamila

James Naomi

Paw Eh Khu

Win Thida (V)

Jeyakajan Thadsaginy

Rezaie Maryam

Win Pawyotoo

Kafaepour Neda

Say Seain Nyomar

Yogarasa Indrani

Kamboj Harwinder

Say Seain Tinzar

Kaur Manbeer

Shein Khin Than (V)

TRIPLE A CARE VOLUNTEER PROGRAM STAFF

Fernando Saro

Nankervis Donald

Thakur Purva

Gourgaud Neranther

Shein Khin Than

Tun Yadanar

Henney Kelly

Singh Harinder Dr

Win Thida

Kywe Mie Mie

Soe Khu Doh

Don Muhandiramge

Sumiati Luh

PRESIDENT'S REPORT

Dear Members, Presidents, Secretaries and members of our conglomerate organisations, Community Groups, Honorary Consul Generals of Chile, Nepal and the Philippine's, representing their various constituencies in Western Australia.

It is with tremendous pleasure that I present to you our esteemed organisation's 66th Annual Report for 2022-23, on behalf of the Executive Committee and member of the Australian Asian Association of WA, Inc. It is truly a humbling experience, to work with a dedicated executive committee, members and staff. I thank our members for the opportunity. I must place on record our sincere thanks to one of our committee members, Flo Cue, representing Damayang Filipino, who sadly passed away earlier this year and who contributed tremendously to the progress of the association. Heartfelt condolences to the family. Her position was replaced by the President of Damayang Filipino, Marvin Que. Our condolences also go out to another committee member Sarojini Fernando, whose husband Rex, passed away earlier this year.

The program for the Aged Care, established many years ago, continues to flourish and grow. We are continuing to service clients under the three programs of the Home Care Packages (HCP), Commonwealth Home Support Program (CHSP) and the National Disability Insurance Scheme (NDIS). Client numbers have continued to display progressive growth and the quality of the service provided has been excellent, as evidenced from the General Manager and Coordinator Support Services annual report. Despite the tremendous skills shortage within the Aged Care and indeed many other trade sectors, we have continued to provide quality service. New Workplace legislation within the industry has also meant that our wages employment bill for over 80 Carers, will increase in the future. Continuous changes to legislation within the industry have also meant that our executive committee, which functions as a governing body to the programme, continues to enhance their knowledge through round table meetings, webinars and podcasts. Information to the executive committee is enhanced through reports from our Clinical Quality Committee Meetings, attended by the General Manager, Executive Committee Representative, our Coordinators and two Nurses, who provide feedback on Client treatment, Risk management, Continuous professional development and internal audits. Now I am happy to report that we have 82 HCP clients under our programs, with many more seeking our assistance but due to staff shortages have had to decline. I have also been requested to serve on the committee of the State Health Department sponsored body PICAC (Partners in Culturally Appropriate Care). Our request at the last round table conference held in the Convention Centre and chaired by the Commissioner and Deputy Commissioner for Aged Care, appear to have been answered regarding the dwindling numbers of carer's who can be recruited. We also thank our local Federal Member and our former Premier, who raised this issue at a national level. My sincere thanks to the General

Manager, the Coordinators and the Staff for their extraordinary commitment and service, much beyond their call of duty. Due to expanding and intricacies of services provided, we are happy to welcome Michael D'Souza a new coordinator to Triple CARE.

On the multicultural dimension we have continued to build strong relations with The Office of Multicultural Interests (OMI) and the Dept of Home Affairs, Border Security and Immigration, and also with our local councils and members of Parliament. We were pleased to attend the multicultural welcome to Chris Dawson, Governor, an old acquaintance of our organization and the Multicultural Award Ceremony, and many of our community group functions over the year. Attendance at these functions help to build and cement the associations relationships within our broader community. The association was also very pleased to welcome to our premises the Director of Immigration, Director of Immigration community services and our Western Australian Federal Afghan Senator Fatima Payman. Wide-ranging discussions were held with them on a broad range of multicultural issues, to which they promised to help the association. Our Office in the City of Gosnells, originally set up to cater for needy migrants and refugees by providing Emergency Relief (ER), has now expanded with the provision of Sewing Classes. Swimming classes at the Cannington Leisureplex and preparation for the Citizenship Test. With the grant received from OMI, we are providing Driving Lessons at a minimal cost, to various categories of refugees and migrants, costs which have continued to skyrocket with inflation. I wish to thank Marlene, Sarojini and Sophia for their dedicated efforts in promoting these projects. This program has supported multicultural women to secure a West Australian Driver's license and become independent. The association also wishes to thank the Royal Life Saving for their help with the Swimming lessons organized every Tuesday. We thank Lottery West for their continued monetary support for our ER Program which continues to assist many refugees and migrants in monetary distress.

The residential property purchased in Cloverdale will be rented to a migrant family through the Red Cross.

A further grant towards the purchasing of a new vehicle has been received.

Our audited financial reports for the year continue to demonstrate an upward healthy trend. (attached in Annual Report)

Once again, I wish to thank you our robust members for your continued support, the executive committee, the General Manager Mr Anandappa who continues to provide inspirational leadership, to Mrs Dushyanthi Fernando, Coordinator Support Services, all our office and support staff and our more than 80 carers. We salute you for your great effort and once again, I humbly thank you for allowing me to serve as your President. Strive for greater domains in 2023-2024.

Mel. Fialho
PRESIDENT





GENERAL MANAGER'S REPORT

The Australian Asian Association of WA Inc Trading as Triple A Care has had a successful year despite the challenges faced due to COVID 19 and its restrictions. We also faced staff shortages due to personnel leaving the industry and a general shortage of Support Workers. Despite these challenges we were able to provide support and assistance to our clients in a safe and consistent manner with the support workers continuing to observe COVID 19 safety protocols.

This Year our Home Care Package Program provided services to 110 clients. During the year 11 Clients passed away, 14 clients moved into residential care, 1 client moved to another provider and 1 client moved overseas and 1 client moved interstate. As of 30th June, we have 82 HCP clients. The breakdown as of 30th June 22 is as follows: Level 1 – 4, Level 2 – 23, Level 3 – 27, Level 4 – 28. During the year we provided services to 242 CHSP Consumers (Domestic Assistance, Social Support, Personal Care and Group Social Support). We also provided services to 16 NDIS Participants this year. As mentioned, due to the shortage of Support Workers we had to stop taking in new CHSP Clients as we utilised the available support workers to provide support to the existing clients and the CHSP Client transitioning to HCP. In February this year we appointed Michael D'Souza as a Coordinator to share the role of coordinating client services with Dushyanthi Fernando. Emergency Relief assistance funded through Lottery west has been provided to families in need through our office in Gosnells and in Perth. We continue to run programs for the CaLD women at our Gosnells office which was funded by grants received from the Office of Multicultural Interests. The program included Classes in spoken English, Sewing, Swimming and Learning to Drive lessons at subsidised rates. We receive substantial support and assistance from many funding bodies listed on the first page of last report. To all of them and especially the Commonwealth Departments of Health, Lottery west, WA Department of Health and Office of Multicultural Interests, I extend special thanks. I offer my sincere thanks to the Coordinators, Dushyanthi and Michael, the RNs- Debie and Cheryl, the office Staff and especially the support workers and Volunteers for the excellent work and commitment during these difficult times and through the year. Finally, I thank the President and Members of the Executive Committee for their support and guidance during the year.

Romello Anandappa
GENERAL MANAGER

TRIPLE A CARE SERVICES REPORT JULY 2023 - JUNE 2023

COMMONWEALTH HOME SUPPORT PROGRAM (CHSP) - NATIONAL DISABILITY INSURANCE SCHEME (NDIS)

Over the past financial year many of our CHSP consumers were assigned Home Care Packages. This placed greater demands on our support workers. Triple A Care therefore, reduced the intake of new consumers to ensure quality of services provided to existing clients was not compromised.

We provided services to 242 consumers. The hours of services provided were as follows:

Domestic Assistance	6,624.50 hours
Social Support Individual	1,395.50 hours
Social Support Group	13,992.00 hours
Social Support Group Transport	3,036.00 trips
Personal Care	277.25 hours

As of 30 June 2023, Triple A consisted of 71 employees. An Award Ceremony and Luncheon was held in recognition and appreciation of the dedicated services provided to our consumers.

We provided services to **16 NDIS Participants and to 2 HACC consumers** during this period.

HOME CARE PACKAGES (HCP)

We provided services to 110 HCP Consumers this financial year. Please see below the details pertaining to the packages.

Total Number of Home Care Package consumers during the year	110
The number of consumers deceased	11
Consumer who transitioned to residential care	14
Moved to another provider	1
Moved overseas	1
Moved interstate	1
Number of Home Care Packages as of 30 June 2023	82

As of 30 June 2022, we provide services, as follows:

Level 1	4 consumers
Level 2	23 consumers
Level 3	27 consumers
Level 4	28 consumers





TRIPLE A CARE SERVICES REPORT

Requests for allied health services and equipment, pre-packed meals, and gardening services increased significantly during the year.

Clinical care, consumer assessments/reassessment, reviews, internal audits and surveys continued to be carried out.

Positive feedback was received from our consumers and their families regarding Triple A Care services provided in keeping with the Aged Care Quality Standards, our own Vision, Mission, Values and the continuous need to improve our service. Please refer to the consumer survey on pages 6-8.

The clinical/quality Committee Meetings comprising of Vice President, General Manager, General Practitioner, Registered Nurses and Coordinators were held bimonthly to monitor and review CI, Risk Management, Complaints, Internal Audits and the Quality Management System (Policies and Procedures and associated forms).

Staff meetings and mandatory training sessions continued, to ensure on going improvement of service provision by our staff.

The Serious Incident Reporting Scheme became mandatory in December 2022. Our support workers were made aware of this and the importance of reporting such incidents via the appropriate channels.

We welcomed a new coordinator to our Aged Care Team, Michael D'Souza and resumed team visits by a Registered Nurse (RN) and the Coordinator to our HCP clients to carry out face to face assessments and reviews. Michael also assisted with the updating of policies and documents to streamline the documentation across the Home Care Programs.

I take this opportunity to thank our valued consumers/participants and carers/families for their understanding, cooperation and continued trust in Triple A Care. I would also like to thank our dedicated support workers for their ongoing commitment to providing a high standard of care to our consumers.

Sincere thanks to our Coordinator Michael, RN's Debie and Cheryl, Admin staff Astrid, Dinu and Pam for their work and valuable assistance rendered during the year. On behalf of the Aged Care Team, I wish to express our appreciation to Romello, the General Manager and the Executive Committee for their support and guidance throughout the year.

Dushyanthi Fernando
COORDINATOR

Continued 

TRIPLE A CARE SURVEY SUMMARY JUNE 2023

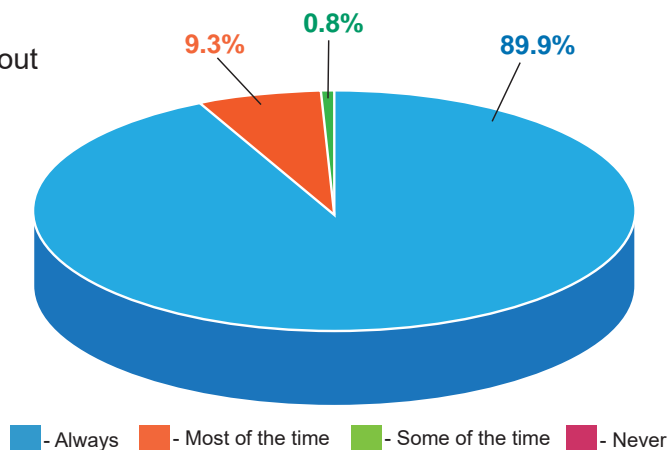
Given below is a summary of responses to our annual survey from consumers receiving NDIS, CHSP and HCP services through Triple A Care. These consumers have provided their experience and levels of satisfaction.

The responses to the questions in the survey for Home Care (HC)

The summary of the surveys are as follows:

Clients surveyed: 150
Responses received: 124
Response Rate: 83%

- Do staff treat you with dignity and respect?
97.6% - Always
2.4% - Most of the time
- Are your Cultural/Spiritual needs met?
91.8% - Always
8.2% - Most of the time
- Do the staff complete tasks according to the Support Plan?
93.5% - Always
6.5% - Most of the time
- Do staff follow up when you raise any concerns with them?
90.6% - Always
9.4% - Most of the time
- How often do the staff come on time?
87.6% - Always
9.9% - Most of the time
2.5% - Some of the time
- Does the Support Workers maintain infection prevention and control for eg: Hand hygiene, use of gloves etc.?
95.1% - Always
4.1% - Most of the time
0.8% - Some of the time
- Do you participate in making decisions about what services you get?
84.7% - Always
14.4% - Most of the time
0.8% - Some of the time
- Do you get the services you need?
90.2% - Always
8.9% - Most of the time
0.8% - Some of the time
- Do you participate in reviews?
83.5.0% - Always
14.0% - Most of the time
2.5% - Some of the time
- Do your services help you to live the best life you can?
89.3% - Always
9.0% - Most of the time
1.6% - Some of the time
- Is the information you are given about services easy to understand?
84.4% - Always
13.9% - Most of the time
1.6% - Some of the time
- Do you get value for money?
86.9% - Always
13.1% - Most of the time
- Do you trust your service provider to do the right thing by you?
91.1% - Always
9.9% - Most of the time
- Is your right to privacy and confidentiality respected?
93.5% - Always
6.5% - Most of the time
- Are you aware of your rights and responsibilities?
96.8% - Yes 0% - No
- Is the information you are provided adequate to make decisions?
92.7% - Yes 1.0% - No
- **The overall response to the survey is summarised as follows:**
89.9% - Always
9.3% - Most of the time
0.8% - Some of the time
0.0% - Never



Continued on page 7



TRIPLE A CARE SURVEY SUMMARY JUNE 2023

Given below are some of the comments written by our consumers:

"I feel happy about the service you are giving". (R.K)

"Appreciative and thankful". (C.T)

"Excellent and satisfactory service always". (R.B)

"They are very good; kind and they understand my dad's situation". (D.D)

"I am so happy my wound is healing, and dressing is done at home". (K.T)

"The kindness, respect & thoughtfulness that we get means the world to us". (V.S)

"The management and the support staff do a good job". (A.P)

The responses to the questions in the survey for Group Social Support (GSS):

The surveys results as follows:

Clients surveyed: 70

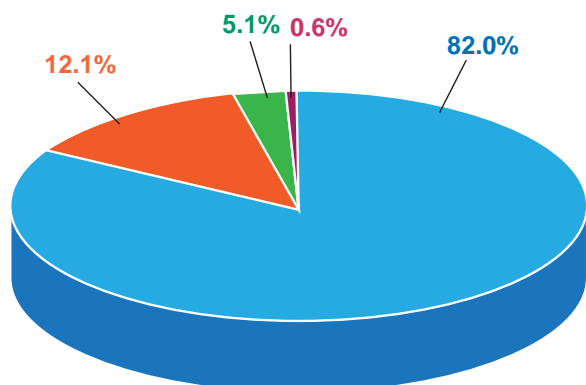
Responses received: 50

Response Rate: 80%

- Do staff treat you with dignity and respect?
 91.1% - Always
 7.1% - Most of the time
 1.8% - Some of the time
- Are your Cultural/Spiritual needs met?
 79.2% - Always
 17.0% - Most of the time
 1.9% - Some of the time
 1.9% - Never
- The activities I attend are meaningful and support my interests and goals.
 72.7% - Always
 21.8% - Most of the time
 5.5% - Some of the time
- Do staff follow up when you raise any concerns with them?
 82.7% - Always
 15.4% - Most of the time
 1.9% - Never
- Transport facilities are satisfactory.
 81.6% - Always
 5.3% - Most of the time
 10.5% - Some of the time
- Does the Support Worker maintain infection prevention and control?
 83.3% - Always
 12.5% - Most of the time
 4.2% - Some of the time
- Do you participate in making decisions about Group Activities?
 69.4% - Always
 8.2% - Most of the time
 20.4% - Some of the time
 2.0% - Never
- Meals are well planned and culturally appropriate.
 86.5% - Always
 11.5% - Most of the time
 1.9% - Some of the time
- Group Social Activities are well organised.
 74.5% - Always
 17.6% - Most of the time
 7.8% - Some of the time
- Is the information you are given about services easy to understand?
 84.9% - Always
 11.3% - Most of the time
 1.9% - Some of the time
 1.9% - Never
- Do you trust your Triple A Care to do the right thing by you?
 87.0% - Always
 7.4% - Most of the time
 5.6% - Some of the time
- Is your right to privacy and confidentiality respected?
 90.4% - Always
 9.6% - Most of the time
- **The overall response to the survey is summarised as follows:**
 82.0% - Always
 12.1% - Most of the time
 5.1% - Some of the time
 0.6% - Never

TRIPLE A CARE SURVEY SUMMARY JUNE 2023

■ - Always
 ■ - Most of the time
 ■ - Some of the time
 ■ - Never



Given below are some of the comments written by our consumers:

"The services that we get here are good". (V.S)

"That I can rely on them to provide a good service each time". (C.K)

"I'm happy with everything we do here. I know it's difficult sometimes to take us out, but they do everything in their ability to entertain us and try their best to cater for our needs". (J)

"We get the opportunity to meet up with everyone (Laugh/Talk)". (Anonymous)

"Meals are good". (Anonymous)

"The best thing is the recreational opportunity given to old people like us". (L.K)

"Everything is good". (J.S)

"Good exercise and recreational activities. Some recreational activities help to maintain and improve our memory". (Anonymous)

Feedback and suggestions:

"Going out more often". (Anonymous)

"Outings more often and information sessions". (Anonymous)

"Outside speakers for health tasks". (H)

"By introducing new methods of activities". (L.K)

SUMMARY

The majority of our consumers who participated in the survey and gave their opinions said that they are very happy and satisfied with the services and assistance offered by Triple A Care through the NDIS, CHSP and HCP Programme. There are a few areas that can be improved, and these will be dealt with as part of our ongoing continuous improvement.

CHARTER OF AGED CARE RIGHTS AS OF 1ST JULY 2022



Australian Government
Department of Health



Australian Government
Aged Care Quality and Safety Commission

1. safe and high quality care and services;
2. be treated with dignity and respect;
3. have their identity, culture and diversity valued and supported;
4. live without abuse and neglect;
5. be informed about their care and services in a way they understand;
6. access all information about them, including information about their rights, care and services;
7. have control over and make choices about their care, and personal and social life, including where the choices involve personal risk;
8. have control over, and make decisions about, the personal aspects of their daily life, financial affairs and possessions;
9. their independence;
10. be listened to and understood;
11. have a person of their choice, including an aged care advocate, support them or speak on their behalf;
12. complain free from reprisal, and to have their complaints dealt with fairly and promptly;
13. personal privacy and to have their personal information protected;
14. exercise their rights without it adversely affecting the way they are treated.



TRIPLE A CARE ACTIVITIES IN PHOTOS 2022 - 2023

TRIPLE A CARE STAFF CHRISTMAS LUNCHEON AND AWARD CEREMONY 2022



TUESDAY GROUP ACTIVITIES



WEDNESDAY GROUP ACTIVITIES



THURSDAY GROUP ACTIVITIES





Triple A Care recognises and supports people with disabilities. We offer the same opportunities to those with and without disabilities. We use a person centred approach to plan and deliver quality services. Our Day Centre is on the ground floor and easily accessible for people with disabilities. Our clients and their carers are given the opportunity to provide feedback regarding our services.

Information regarding our services is available on www.aaawa.org.au



TRIPLE A CARE RECOGNISES THE IMPORTANCE OF CARERS AND THEIR ROLE AND UPHOLD THE CHARTER OF RIGHTS AND RESPONSIBILITIES.

- 1 Carers must be treated with respect and dignity.
- 2 The role of carers must be recognised by including carers in the assessment, planning, delivery and review of services that impact on them and the role of carers.
- 3 The views and needs of carers must be taken into account along with the views, needs and best interests of people receiving care when decisions are made that impact on carers and the role of carers.
- 4 Complaints made by carers in relation to services that impact on them and the role of carers must be given due attention and consideration.

NDIS CODE OF CONDUCT



Respect the rights of the person

Act with respect for individual rights to freedom of expression, self-determination and decision-making in accordance with relevant laws and conventions



Deliver services competently

Provide supports and services in a safe and competent manner with care and skill



Prevent violence, neglect, abuse and exploitation

Take all reasonable steps to prevent and respond to all forms of violence, exploitation, neglect and abuse of people with disability



Respect privacy

Respect the privacy of people with disability



Act with integrity

Provide supports and services with integrity, honesty and transparency



Take action on quality and safety

Promptly take steps to raise and act on concerns about matters that might have an impact on the quality and safety of supports provided to people with disability



Prevent sexual misconduct

Take all reasonable steps to prevent and respond to sexual misconduct.



- ### CODE OF CONDUCT FOR AGED CARE WORKERS
1. Act with respect for people's rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions.
 2. Act in a way that treats people with dignity and respect and values their diversity.
 3. Act with respect for the privacy of people.
 4. Provide care, supports and services in a safe and competent manner.
 5. Act with integrity, honesty and transparency.
 6. Promptly take steps to raise and act on concerns about matters that may impact the quality and safety of care, supports and services.
 7. Provide care, supports and services free from:
 - all forms of violence, discrimination, exploitation, neglect and abuse and
 - sexual misconduct.
 8. Take all reasonable steps to prevent and respond to:
 - all forms of violence, discrimination, with care and skill, exploitation, neglect and abuse and
 - sexual misconduct.

- ### SERIOUS INCIDENT RESPONSE SCHEME (SIRS)
- As of 1/12/2022 the following Serious Incidents must be reported within 24 hours to the Aged Care Quality and Safety Commission.
1. Unexpected death
 2. Psychological or emotional abuse
 3. Unlawful sexual contact or inappropriate sexual conduct
 4. Neglect
 5. Stealing or financial coercion by a staff member
 6. Missing consumers
 7. Unreasonable use of force
 8. Inappropriate use of restrictive practices



TREASURER'S REPORT 2022/2023

I am pleased to present the following Audited Financial Statements of the Australian Asian Association Whole of Organisation with accompanying Notes for the financial year ending 30 June 2023:

Annual Financial Summary 2023

Operations for the year end 30.06.2023	CHSP	HCP	Tripe A (Disability)	AAA	Consolidated
Grants & funds receipts	1,079,132	2,733,472	562,109	30,000	4,404,713
Interest	6,078	17,134	-	61,181	84,393
Hall Hire	-	-	-	39,040	39,040
Management Fee	-	-	-	742,832	742,832
Other receipts	7,758	6,225	-	1,153	15,136
Total receipts	1,184,034	2,787,889	562,109	874,206	5,408,238
Expense	-1,092,653	-2,745,153	-545,868	-203,263	-4,586,937
Net Income / (Loss)	91,381	42,736	16,241	670,943	821,301
Previous year - 2022	83,442	80,040	91,658	887,444	1,142,584
Change in Net Income / (Loss)	7,939	-37,304	-75,417	-216,501	-321,283

Financial Position as at 30.06.2023	CHSP	HCP	Tripe A (Disability)	AAA	Consolidated
Total Assets	1,112,739	1,450,951	235,896	4,360,552	7,160,138
Total Liabilities	-463,572	-434,596	-1,364	-24,099	-923,631
Net Assets 2023	649,167	1,016,355	234,532	4,336,453	6,236,507
Net Assets 2022	557,786	973,619	218,290	3,666,172	5,415,867
Increase / (Decrease) in Net Assets	91,381	42,736	16,242	670,281	820,640
Cash at Bank 2023	1,015,024	1,437,759	235,895	3,093,748	5,782,426
Term Deposits	200,858	691,553	-	2,363,609	3,256,020

Notes:

Consolidated net income for the year was \$ 821,301 compared to \$ 1,142,584 last year, a decrease of \$ 321,283. This was mainly due to the fact that the Association experienced a sharp shortage of support workers and as a result had to curtail / reduce business services. To some extent also the change in funding model adopted by the Commonwealth whereby funds previously granted to the providers in advance, were now being granted in arrears creating a time lag in receipts.

However please refer to the Net Assets above. The net assets have increased from \$ 5,415,867 last year to \$ 6,236,507 so there is a betterment in the net assets to the tune of \$ 820,640.

Cash at Bank as at year end 30.06.23 was \$ 5,782,426 which included Term Deposits of \$ 3,256,020. Interest earned was \$ 84,393.

TREASURER'S REPORT 2022/2023

Acknowledgements:

Auditors

Special thanks to Charles Ridolfo & Co for accepting and undertaking this year's audit. Their professionalism, due diligence and commitment is very much appreciated.

Executive

Also thanks to the executive committee for diligently monitoring the finances and governance to ensure not only the organisation financial health but more importantly of meeting community expectations.

Management

The Organisation has since grown from strength to strength and this will not be possible without the dedication and commitment of the General Manager and his staff for their hard work and support in the management & administration of the Association.

Treasurer



Carl D'Monte



AUSTRALIAN ASIAN ASSOCIATION OF WA INC WHOLE OF ORGANISATION

A.B.N.: 79 789 713 865

FINANCIAL STATEMENTS
FOR THE YEAR ENDED
30TH JUNE 2022

DIRECTORS DECLARATION
BALANCE SHEET
NOTES TO THE ACCOUNTS
DETAIL PROFIT AND LOSS STATEMENT

CHARLES RIDOLFO & CO.
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CHARLES RIDOLFO & CO

Chartered Accountants

PRINCIPAL
Charles Ridolfo CA

MANAGER
Mei Ching Chek B Bus

INDEPENDENT AUDIT REPORT

To the Members of the The Australian Asian Association of WA Inc:

Scope

We have audited the accounts of The Australian Asian Association of WA Inc for the year ended 30th June 2023. The Committee is responsible for the preparation and presentation of the accounts and the information they contain. We have conducted an independent audit of these accounts in order to express an opinion on them to the members of the society.

The financial report has been prepared for distribution to members of the Society for the purpose of fulfilling the Committee's accountability requirements under the Constitution.

Our audit has been conducted in accordance with the Australian Auditing Standards to provide reasonable assurance as to whether the accounts are free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the accounts, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the accounts are presented fairly in accordance with the Australian accounting concepts and standards and statutory requirements so as to present a view of the Society which is consistent with our understanding of its financial position the result of its operations and its cash flows.

The audit opinion expressed in this report has been found on the above basis.

Qualification

As is common for organisation of this type, it is not practicable for the Society to maintain an effective system of internal control over donations, subscriptions and other fund raising activities until their initial entry in accounting records. Accordingly our audit in relation to those activities was limited to amounts recorded.

"LIABILITY LIMITED BY A SCHEME APPROVED UNDER PROFESSIONAL STANDARDS LEGISLATION"

excellence in wealth creation



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Qualified Audit Opinion

In our opinion, subject to the adjustments if any that might have been determined to be necessary had the limitation referred to in the qualification paragraph not existed, the accounts of the Society are properly drawn up.

- (a) So as to present fairly the state of affairs as at June 30th, 2023 and its results and cash flows for the year ended on that date;
- (b) In accordance with the provisions of the Constitution;
- (c) In accordance with Statements of Accounting Concepts and applicable Accounting Standards;

Signed:



Unit 2, 285 Lord Street
Perth WA 6000

Date: 25th October 2023

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AUSTRALIAN ASIAN ASSOCIATION WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865

DIRECTOR'S DECLARATION

The directors have determined that the company is not a reporting entity

The directors have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The directors of the company declare that:

1. the financial statements and notes, presents fairly the company's financial position as at 2023 and it's performance for the ended on that date in accordance with the accounting policies described in Note 1 to the financial statements.
2. in the directors' opinion there are reasonable grounds to believe that the company will be able to pay it's debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors and issued for and on behalf of the Directors by:



Director Mr Mel Fialho (President)



Director Ms Marlene Burnaby (Vice President)

Dated this 15th day of October 2023



AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
BALANCE SHEET AS AT 30 JUNE 2023

	NOTE	2023 \$	2022 \$
<u>CURRENT ASSETS</u>			
Cash	3	5,765,415	4,735,048
Receivables	2	115,213	126,655
		<u>5,880,628</u>	<u>4,861,703</u>
<u>NON-CURRENT ASSETS</u>			
Property, Plant and Equipment	4	1,269,826	1,284,210
TOTAL ASSETS		<u>7,150,454</u>	<u>6,145,913</u>
<u>CURRENT LIABILITIES</u>			
Creditors & Borrowings	5	814,156	629,459
Provisions	7	68,358	68,358
Other	6	31,435	32,229
		<u>913,949</u>	<u>730,046</u>
TOTAL LIABILITIES		<u>913,949</u>	<u>730,046</u>
NET ASSETS		<u>6,236,505</u>	<u>5,415,867</u>
<u>CAPITAL AND RESERVES</u>			
Accumulated Profit		<u>6,236,505</u>	<u>5,415,867</u>

THESE FINANCIAL STATEMENTS SHOULD BE READ IN CONJUNCTION WITH THE ATTACHED COMPILATION REPORT

NOTE 1 - STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

These financial statements are a special purpose financial report prepared in order to meet the needs of members which have been prepared specifically for distribution to members in accordance with the company's constitution. The directors have determined that the company is not a reporting entity.

The statements have been prepared in accordance with the following applicable Accounting Standards and other mandatory professional reporting requirements.

AASB 1002: Events Occuring After Reporting Date

AASB 1018: Profit and Loss Accounts

AASB 1019: Measurement and Presentation of Inventories in the Context of the Historical Cost System

AASB 1021: Depreciation

AASB 1025: Application of the Reporting Entity Concept and Other Amendments

No other applicable Accounting Standards or other mandatory professional reporting requirements have been applied.

The statements are also prepared on an accruals basis. They are based on historic costs and do not take into account changing money values, or, except where specifically stated, current valuations of non-current assets.

The following specific accounting policies which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of these statements:

(a) Depreciation

Depreciation is calculated on a straight line basis so as to write off the net cost of each fixex asset during its expected useful life. Additions are depreciated for six months in the year of acquisition.

AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2023	2022
	\$	\$
<u>NOTE 2 - RECEIVABLES</u>		
<u>Receivables</u>		
Trade Debtors		
Main Account	7,024	12,940
Trade Debtors		
HCP	265	265
Other Debtors	-	237
Bond Main Account	1,530	1,530
Trade Debtors CHSP	94,691	21,888
Payroll Cheque Account	-	237
Trade Debtors DS	-	45,813
Refundable Funds	160	160
Client Spent Funds - Untransferred	-	42,858
BAS Adjustments - Refundable	11,542	727
	<u>115,212</u>	<u>126,655</u>
<u>NOTE 3 - Cash</u>		
Provision A/C Asset - NAB		
HCP	53,765	53,317
Cash at Bank NAB		
HCP	550,049	372,723
NAB Bank 867356528		
Main Account	716,356	1,023,950
NAB Term Deposit 870193635		
Main Account	2,363,609	1,368,428
Cash at Bank - NAB		
CHSP	402,702	207,018
Term Deposit NAB 836719090		
Asset Replacement - CHSP	200,858	198,210
NAB Bank Disability Services	234,269	188,510
Petty Cash		
Main Account	88	88
NAB Term Deposit A/c		
HCP	691,553	676,467
Cash Drawer		
CHSP	-	790
Cash Maximiser Provision LSL		
086006 115904448 - CHSP	97,723	97,724
HCP Unspent Client Budgets -		
Savings Account	35,111	132,853
Provision for Long Service		
Leave Bank Account HCP	105,591	104,612
CHSP Client Payment Receivable	-	48

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AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2023 \$	2022 \$
Triple A Proprietor Funds Deposit CHSP	313,741	310,310
	<u>5,765,415</u>	<u>4,735,048</u>
<u>NOTE 4 - PROPERTY PLANT AND EQUIPMENT</u>		
Land at Executive Officer Valuation - Main Account	182,574	182,574
Land and Building - at Cost Belmont	<u>550,600</u>	<u>550,601</u>
	733,174	733,175
Structural Improvements - Cost Main Account	1,914	1,914
Buildings at Executive Officer Valuation - Main Account	889,688	889,688
Less Prov'n for Depreciation Main Account	<u>358,568</u>	<u>345,223</u>
	531,120	544,465
Plant & Equipment - at Cost Main Account	204,316	204,316
Less Prov'n for Depreciation Main Account	<u>203,721</u>	<u>203,572</u>
	595	744
Motor Vehicles - at Cost HCP	57,525	57,525
Less Prov'n for Depreciation HCP	<u>57,525</u>	<u>57,525</u>
	-	-
Plant & Equipment - at Cost CHSP	13,190	13,190
Less Prov'n for Depreciation CHSP	<u>12,631</u>	<u>12,532</u>
	559	658

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AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2023	2022
	\$	\$
Motor Vehicles - at Cost		
CHSP	73,818	73,818
Less Prov'n for Depreciation		
CHSP	71,354	70,564
	<u>2,464</u>	<u>3,254</u>
	<u>536,652</u>	<u>551,035</u>
	<u>1,269,826</u>	<u>1,284,210</u>

NOTE 5 - CREDITORS AND BORROWINGS

Creditors & Borrowings

Paywise - FBT Package	(280)	(995)
Bond Monies - Hall Hire		
Main Account	7,563	7,064
PAYG Payable		
HCP	88,782	44,817
Coner Office Bond		
Main Account	4,260	4,260
Bond Monies - Office 1st Floor		
Main Account	4,091	4,090
Bond Hall Hire Long Term		
Main Account	5,700	5,700
Superannuation Liability - DS	-	4,547
Bond English Class		
Main Account	600	600
Superannuation Payble		
HCP	36,381	20,991
Reimbursement Eritrien		
Community - Main Account	71	71
Provision for LSL		
HCP	269,455	217,296
Undeposited Funds	(1,690)	(1,396)
Superannuation Liability		
CHSP	-	14,011
Provision for LSL		
CHSP	84,810	84,810
Superannuation Liability -		
Main Account	367	181
Provision for Computer and		
Software Upgrade	-	3,500
Provision for MV Grant		
Depreciation CHSP	76,235	76,235
Unused Client Budget - HCP	35,111	132,853
PAYG Payable - Main Account	-	124

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A.B.N.: 79 789 713 865
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2023	2022
	\$	\$
Provision for Unused Funds	200,000	-
Provision for Uniforms	-	7,450
Provision for Staff Amenities	2,700	3,250
	<u>814,156</u>	<u>629,459</u>

NOTE 6 - OTHER LIABILITIES

<u>Other</u>		
GST on supplies	(438)	2,105
BAS Payable	28,236	30,124
BAS Adjustment Payable	3,637	-
	<u>31,435</u>	<u>32,229</u>

NOTE 7 - PROVISIONS

<u>Provisions</u>		
Provision for P & E Grant	<u>68,358</u>	<u>68,358</u>

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AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
PROFIT AND LOSS STATEMENT FOR THE YEAR ENDED 30 JUNE 2023

	2023	2022
	\$	\$
<u>INCOME</u>		
Tenants Management Fees	20,632	27,165
Functions Income	-	3,200
HACC Funds	43,032	24,544
CHSP Client Fees	91,067	101,896
CHSP Funds	1,033,415	1,018,143
FBT on Motor Vehicles	-	1,656
Grants Received		
CVS Grant	72,684	58,803
NDIS Grant Income	43,006	128,235
Client/Managed Income DS	519,103	507,869
Workfore Bonus Grant		
HCP	-	19,260
Grant - Other Small Grants	-	5,000
Grant OMI - Harmony Week	-	30,000
LotteryWest Grant	30,000	16,164
Covid-19 Vacc Grant	-	27,000
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	664,793	792,331
Hall Hire	39,040	37,400
HCP Funds		
Grants	2,663,472	2,635,024
Other Income	12	-
Clients Care Fees	31,057	46,430
	<hr/>	<hr/>
	2,694,541	2,681,454
Interest Received	68,394	3,880
Administration and Management		
Fees	6,700	-
Photocopying Service	547	345
Other Income	13,971	420
Rents Received	16,000	21,818
Transfer Client Budget Income		
HCP	-	843
Subscriptions	396	520
Video, Plant & Vehicle Hire	210	50
	<hr/>	<hr/>
TOTAL INCOME	4,692,738	4,715,665
<u>EXPENSES</u>		
Auditing	10,760	13,560
Administration Charges	1,564	1,263
Activites	1,677	5,555
Advertising and Promotion	4,453	6,625
Auditors Remuneration - Fees	3,890	3,890
Bank Charges	437	639
Bookkeeping Expenses	110	911
Building Renovation	164	-

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AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865
PROFIT AND LOSS STATEMENT FOR THE YEAR ENDED 30 JUNE 2023

	2023	2022
	\$	\$
Brokered Client Services	-	107
Catering/Refreshments	114	-
Client - Podiatry	10,017	-
Carers Work Materials	5,849	18,593
Cleaning	19,963	20,502
Consumables	1,500	986
Committee Expenses	704	2,659
Consultants Fees	3,514	1,828
Computer Expenses/Software		
Licenses	1,581	10,326
Client Medical Equipment	120,941	132,255
Client In Home Service	4,567	32,244
Client Medical Expenses	36,248	154,700
Client Budget Transfer	-	5,029
Client - Physiotherapy	86,214	-
Depreciation	14,383	31,651
Client - Incontinent Aids	29,276	-
Donations	3,586	2,211
Client - OT	12,932	-
Home Modications	10,503	-
Electricity & Gas	6,727	3,736
Client Day Centre - Other		
Provider	6,240	-
Equipment	436	2,582
Functions - Other	-	113
Gas	627	648
General Expenses	1,617	136
Grant Expenditures	19,003	591
Gardening	7,889	-
Home Chef Meals	6,690	-
HACC Funds Expenses	833	-
Insurance	111,046	57,167
IT Support	56	1,273
Interest	174	-
Internet Fees	3,772	5,519
Kitchen Expenses	17,118	19,149
Legal Costs	-	1,091
License Fees	332	646
Materials - Gloves/Aprons	591	2,853
Motor Vehicle Expenses	10,849	12,697
Outing	4,554	400
Office Equipment Expensed	294	-
Other Expenses	-	450
Power	307	2,449
Postage	2,181	2,171
Printing & Stationery	10,659	7,820
Publications	632	1,245
Photocopying Service	-	2,245





AUSTRALIAN ASIAN ASSOCIATION OF WHOLE OF ORGANISATION
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PROFIT AND LOSS STATEMENT FOR THE YEAR ENDED 30 JUNE 2023

	2023	2022
	\$	\$
Rates	8,381	10,927
Rent	19,971	25,250
Rent of Hall	32,440	37,740
Repairs & Maintenance	16,504	19,208
Nutritional Supplements	1,386	-
Nursing - Wound Care Materials	1,611	-
Software License	6,709	6,366
Security	1,538	1,319
Special Projects	1,260	-
Small Grants Expenses	-	17,101
Staff Amenities	10,405	4,086
Staff Training	978	6,571
Staff Reimbursements	181	50
Staff Loyalty Award	19,278	-
Subscriptions	3,928	3,673
Superannuation	246,011	229,159
Telephone	2,388	5,349
Training Expenses	3,669	3,950
Travelling Expenses	92,525	83,313
Unused Funds	230,000	3
Vaccinations Staff	405	115
Uniforms	-	3,351
Vehicle Expenses	5,181	5,844
Volunteer Expenses	7,908	3,060
Wages	2,560,943	2,535,250
Worker Screening/WWC Fees	263	880
TOTAL EXPENSES	3,871,437	3,573,080
<u>PROFIT OR (LOSS)</u>	<u>821,301</u>	<u>1,142,585</u>

THESE FINANCIAL STATEMENTS SHOULD BE READ IN CONJUNCTION WITH THE ATTACHED COMPILATION REPORT



Australian Government
Department of Human Services



Australian Government
Department of Health



Government of Western Australia
Department of Health



Government of Western Australia
Department of Local Government and Communities



**Department of Local Government,
Sport and Cultural Industries**
Office of Multicultural Interests

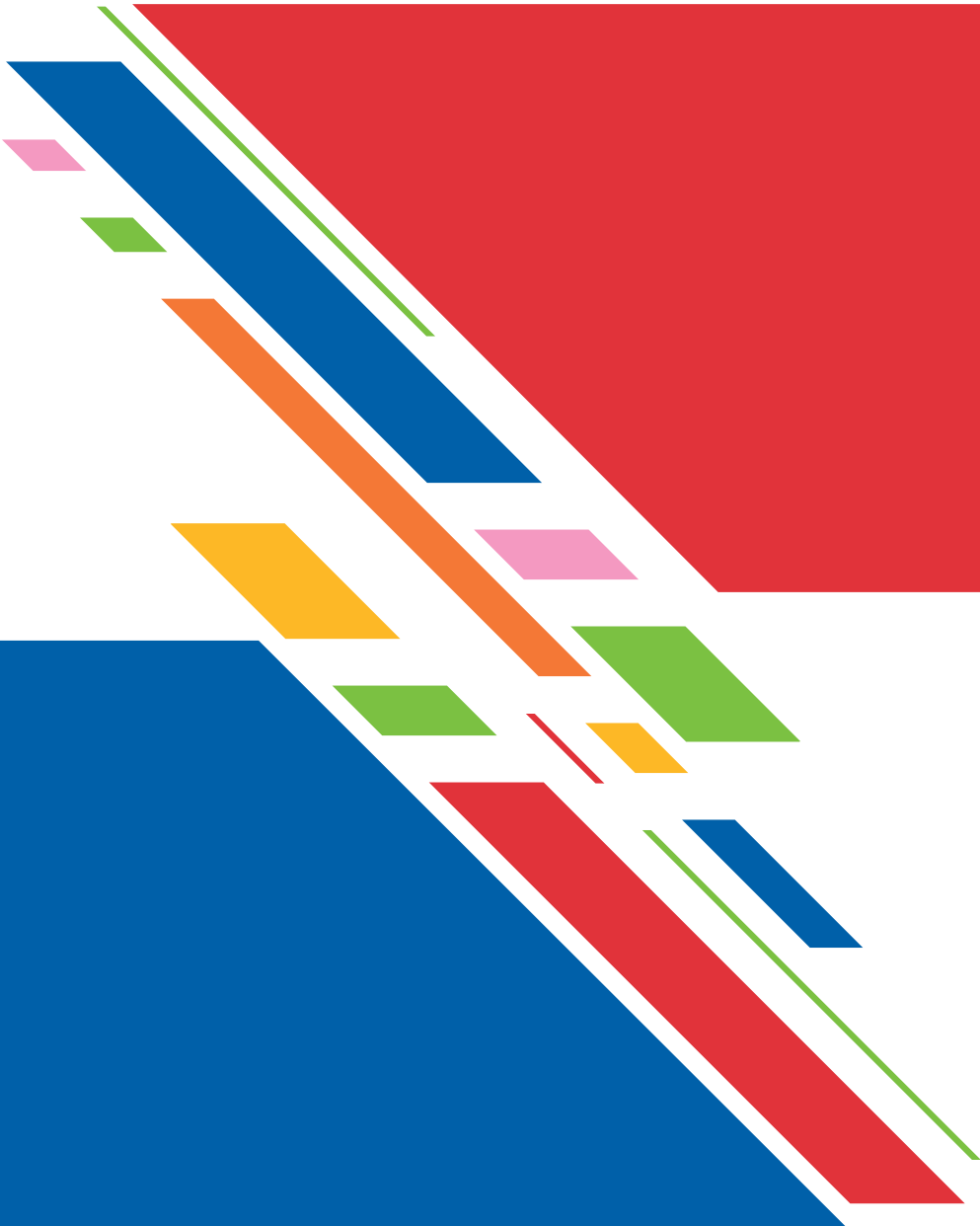


CITY OF VINCENT



OBJECTS

1. To provide care, support and assistance to the elderly, infirm and people with disabilities.
2. To alleviate poverty within the community and amongst migrant families through the provision of emergency relief, financial assistance, and other services.
3. To assist new migrants from the CaLD community and refugees to overcome social isolation and participate in the community.
4. To encourage new migrants from CaLD communities and refugees to participate in activities that will assist them to advance their social welfare and overcome poverty.
5. To undertake all such other activities as are incidental or conducive to the attainment of the above objectives.



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