

ANNUAL REPORT

2020 - 2021



THE AUSTRALIAN
ASIAN ASSOCIATION OF WA. INC.



VISION

To provide a high standard of care and service in the community enabling our consumers to reach their full potential.

MISSION

To help our consumers and their carers to journey through life with respect and dignity and achieve their goals.

VALUES

Compassion:

We treat all with kindness, empathy and dignity.

Integrity:

We operate ethically, in an honest, reliable and fair manner.

Inclusiveness:

We value diversity and are devoted to equality for all.

Respect:

We believe in each other and accept differences without judgement.

Dignity:

We believe that everyone is worthy of honour and respect.



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THE AUSTRALIAN ASIAN ASSOCIATION BOARD AND STAFF EXTEND THEIR THANKS AND APPRECIATION TO THE FOLLOWING FOR THE FUNDING AND SUPPORT PROVIDED:

- Australian Government - Department of Human Services
- Australian Government - Department of Health
- Government of WA - Department of Health
- Government of WA - Department of Local Government and Communities
- Office of Multicultural Interests (OMI)
- National Disability Insurance Scheme (NDIS)
- Lottery West WA

OTHER:

- Red Cross
- City of Vincent
- City of Gosnells
- Private Donations

EXECUTIVE COMMITTEE AND STAFF 2020 -2021

EXECUTIVE COMMITTEE

President - Marlene Burnaby

Vice President - Melville Fialho

Secretary - Priya Rath

Treasurer - Carl D'Monte

COMMITTEE MEMBERS

Sarajini Fernando

Negash Berhan

Florita Cue

Ranil Coorey

Dr. V. De Kauwe

Michael Perera

Fr K D'Souza - co-opted

STAFF MEMBERS

General Manager - Romello Anandappa

Support Services Coordinator - Dushyanthi Fernando

HCP Coordinator - Brian D'Monte

HCP Admin - Leena Jeevanandan

CHSP Admin - Balwinder Kaur

CHSP Admin - Aruni De Zoysa

CHSP Accounts - Astrida Gomes

Graphic Designer - Olga Sidorenko

E.R Assistant (Gosnells) - Sophia Kurutjindo

CLINICAL CARE

Registered Nurse - Deborah D'Silva

Registered Nurse - Cheryl Fallon

TRIPLE A CARE SUPPORT WORKERS

Agatha Pa

Alexander Landa

Angel Green

Angelica Vera Mardones

Anna Thaug

Anne Htoo

Annie Lewis

Arezoo Khadembashi

Aruni De Zoysa

Athraa Hashem

Bhagvati Patel

Brigitte Tha Heh

Cherry Min Green

Danusha Halamba

Donald Thaug

Donna Marie Staltari

Eh Tha Yu Paw

Delaram Mahoudi

Don (Ratna) Muhandiramge

Donald Nankervis

Elham Mohammed

Elham Abdelgelil

Esta Silver

Fernando Gladstone

Harwinder Kaur Kamboj

Hnin New Win

Harvinder Kour

Hosana Ben Net

Htee Htaw Peh

Indra Yogarasa

Jasvir Kaur Mander

Javaher Ebrahimi

Kelly Henney

Khin Thidar Oo

Khu Doh Soe

Khin Than Shein

Khinsandra Aye

Kiruthika Sharukesan

Kweh Oo

Leonid Choutine

Luh Sumiati

Marcela Aguilera

Manbeer Kaur

Masoumeh Aslami

Mie Mie Kywe

Marly Yohanna Triana Herrera

Marzia Azimi

Monireh E Boroujeni

Naomi James

Natalia Sabirova

Noelene Anthony

Nyomar Say Seain

Neda Kafaepour

Paravaneh Cheraghi

Parvathi Poudel

Paw Young

Premini Sivagnanasundram

Purva Thakor

Ray Kaw Moo

Rita Vijyalack

Roxana Gonzalez

Rose Elia

Ruklani Wickramaratna

Shokria Mokhtarzada

Sergei Serebrennikov

Sofia Russell

Suchitaben Sharma

Surinder Kaur

Svetlana Fedotova

Swe Swe Lin

Tahereh Mohammadi

Thadsaginy Jeyakajan

Theresa Lwin

Thi Bich Ngoc Tran

Thida Win

Thinn Thinn Hlaing

Tinzr Say Seain

Tual Cin Khai

Valerie Bernard

Vijayalakshmi Muthiah

Vandana Bhatt

Yadanar Tun

Yi Yi Win Khaing

TRIPLE A CARE VOLUNTEER PROGRAM STAFF

Annie Lewis

Aruni De Zoysa

Cherry Min Green

Jasvir Kaur Mander

Jennifer Silva

Kelly Henney

Khu Doh Soe

Khin Than Shein

Kirithika Sharukesan

Luh Sumiati

Manbeer Kaur

Nyomar Say Seain

Premini Sivagnanasundram

Rita Vijyalack

Sofia Russell

Tahereh Mohammadi

Theresa Lwin

Thi Bich Ngoc Tran

Thida Win

Yadanar Tun

PRESIDENT'S REPORT

Dear Members, Presidents and representatives of Member Organisations and Honorary Consulates representing various communities in Western Australia.

It is with immense pleasure that I present the Annual Report for 2021, on behalf of the Board and members of the Australian Asian Association. As in previous years, I have collaborated with an enthusiastic team who have worked with dedication and purpose to achieve the desired target.

The programs run by Triple a Care, namely The Home Care Package Programme (HCP) Commonwealth Home Support Programme (CHSP) and the National Disability Services Program (NDIS) have all performed remarkably well during the year. The 3 programs have shown steady growth and have provided support services of a very high standard as evidenced in the GM's and Coordinators report. On behalf of the Australian Asian Association, I sincerely thank the General Manager, Coordinators, nurses, office staff and support workers who have worked tirelessly to achieve this great success.

We have been able to sustain ourselves and continue with the various programs for CaLD women and refugees at Gosnells - Agonis Centre. The programs have grown and extended into areas of Independent Living thereby enabling the women to assimilate and integrate confidently into Australian society. The Multicultural women have developed basic skills in swimming and improving their Health and well-being with the introduction of Zumba classes. This was possible due to the Grants we have received from The Office of Multicultural Affairs and the City of Gosnells. We thank you for your support which has enabled The Australian Asian Association to fulfil their ethos and values which is to bring a positive aspect into the lives and homes of the CaLD women and their families. We hope to continue with our projects in 2022, as we have developed our resources and resolute volunteers to sustain the continuation of the program. We thank the Royal Life Saving for organising the swimming classes and the water safety Education classes at The Cannington Leisure plex. I thank you for your commitment and genuine interest to bring a spark into their lives.

We organised a memorial function to commemorate the first death Anniversary for the former CEO the late Ms Olga Ramasamy. The evening commenced with a Thanksgiving service followed by a reception organised by the Executive committee and staff of the Australian Asian Association together with Olga's family. The memorial function was attended by Government representatives, members representing various organisations, the family and close friends.

A multicultural evening was held at the Olga Ramasamy hall and women from various communities met for an afternoon tea, and enjoyed the evening with various games, and danced to vibrant Zumba music.

We are thankful to Lottery West for the ER Grant that assists us to continue supporting newly arrived migrants and their families, temporary visa holders and students in a timely and caring manner. Client's avail of our services and financial assistance at our Perth and Gosnells Office.

We have always practised good governance throughout the organisation, and I once again thank each one of you representing various organisations for your support, members of the Executive committee, the General Manager, Program coordinators and all staff for your resilience and hard work during the year.

Mrs Marlene Burnaby
President



GENERAL MANAGER'S REPORT

The Australian Asian Association of WA Inc Trading as Triple A Care has had a successful year despite the mini lockdowns and challenges faced due to COVID 19 Pandemic. The support and assistance given to our clients was provided in a safe manner with the support workers always observing COVID19 safety protocols.

Our Home Care Package Program clients has increased from 72 packages the previous financial year to 90 packages this financial year an increase off 25% from last Year.

The breakdown as follows:

Level 1 - 4

Level 2 - 22

Level 3 - 28

Level 4 - 36

We continue to provide volunteer visits to our HCP Consumers under the CVS Program.

During the year we provided services to 302 CHSP Consumers (Domestic Assistance, Social Support, Personal Care and Group Social Support) an increase of 13% from last Year. We also provided services to 17 NDIS Participants this year.

Emergency Relief assistance has been provided to families in need through our office in Gosnells and Perth. The ER program is funded by grants from Lotterywest.

We have successfully run programs for the CaLD women at our Gosnells office which were funded by grants from the City of Gosnells and Office of Multicultural Affairs. The program included Classes in English, Sewing, Health and wellbeing, Swimming and Zumba.

We continue to receive substantial support and assistance from many funding bodies listed on the first page of this report. To all of them, and especially the Commonwealth Departments of Health and Human Services, Lotterywest, WA Department of Health and City of Gosnells, Office of Multicultural Interest, I extend special thanks.

I offer my sincere thanks the Coordinators, Staff and especially the support workers and Volunteers for the excellent work done throughout the year.

Finally, I thank the President and Members of the Executive Committee for the support and guidance throughout the year.

Romello Anandappa
General Manager

TRIPLE A CARE SERVICES REPORT

2020/2021 was a year of hope with the launch of the COVID-19 Vaccines and the roll out of Vaccination Programs targeting the most vulnerable elderly population as well as those with disabilities. Western Australia has been able to control the pandemic within the State as a result of bold interventions and controls.

Commonwealth Home Support Program (CHSP)

National Disability Insurance Scheme (NDIS)

2021 saw the Triple A Care Commonwealth Home Support Program (CHSP) scale up its impact with an increase of vulnerable elderly consumers requesting our services. We have provided services to 302 clients. The hours of services provided are as follows:

Domestic Assistance	- 5,993.50 hours	Social Support Group Transport	- 4,001.50 trips
Social Support Individual	- 2,296.55 hours	Personal Care	- 1,139.25 hours
Social Support Group	- 16,022.50 hours		

This financial year, we exceeded our target level of the contracted CHSP hours.

The Social Support Group services ceased during the WA lock down periods in 2021 until all restrictions were lifted completely. During these times, our staff kept in touch with the consumers to ensure their health and wellbeing.

Capacity and Knowledge – We continued to educate both support workers and consumers with updates about COVID-19, adopting a precautionary approach.

We have spent considerable time promoting Home Care Packages (HCP) to our existing CHSP consumers and transitioned 21 CHSP consumers and 1 consumer from the community to HCP this year. We also engaged with prospective Home Care Package (HCP) and National Disability Insurance Scheme (NDIS) participants from the community, educating and promoting HCP and NDIS services.

We were able to assist 3 Home and Community Care (HACC) consumers to accept NDIS (National Disability Insurance Scheme) services through Triple A Care. In total we accepted 6 new NDIS participants during the year. We are currently providing services through NDIS to 17 participants and provided 8,494.25 hours of service. We will be undergoing an NDIS audit later this year.

The increase in service provision required capacity building, recruitment, orientation and training of several support workers and volunteers from the CaLD communities. The workforce comprises of 83 community support workers. Our Support workers attended regular Staff Meetings and completed training in Dysphagia, Personal Care, Dementia, First Aid, Manual Handling, NDIS Code of Conduct, Dementia Specific Workshop – Enabling Edie, in addition to the online training courses and In-house Workshop covering: Care/Support Plans, Progress Notes, Medication, Infection Control.

The Clinical/Quality Committee held meetings bi-monthly and monitored continuous improvement, risks, carried out audits and reviewed Policies and Procedures.

Regular support plan reviews and consumer surveys were carried out during the last year. Positive feedback was received from consumers/participants and their families over the year. Any incidents' requiring attention was dealt with promptly.

The surveys carried out and summarised in June 2021 revealed that on an average 97.4% of our HCP, CHSP and NDIS consumers who returned their surveys were happy with the in-home services provided by Triple A Care. 94.8% of our social support group clients surveyed were happy with the social support group service provided by Triple A Care.

Once again, we organised an award ceremony at the end of June to 2021 to express our appreciation to our workforce for the sacrificial service provided to all our consumers.

My sincere thanks to our valued consumers/participants and their families for their continued trust in Triple A Care and to our support workers and admin staff for the work they do to ensure Triple A Care provides a high standard of care and services. I take this opportunity to express my gratitude to the General Manager and the Executive Committee for their guidance, support and encouragement.

Dushyanthi Fernando
Coordinator Support Services



HOME CARE PACKAGES (HCP) REPORT

The Home Care Package Program has grown by 25% from 72 consumers at the start of the financial year to 90 consumers as of 30/06/2021. The number of Home care package consumers is continuing to increase with the migration of consumers from CHSP to HCP with 32 new consumers who were assigned a Home care package signing up with Triple A Care while we lost 14 consumers during the course of the year. The HCP program is focused on continuing to provide our Consumers with Person Centered Care in line with the Aged Care Quality Standards, our vision, Mission and Values, treating our consumers with dignity, respect and enabling them to maintain their cultural identity. Fortunately, WA as a state has not been impacted by COVID-19. The program was conducted successfully, and we had received positive and encouraging feedback from our consumers and their family representatives.

Home Care Packages (HCP)				
	2020	2021	Numbers	Percentage
Total Number of HCP Packages	72	90	18	25 %
Level 1	1	4	3	300 %
Level 2	26	22	-4	-15 %
Level 3	21	28	7	33 %
Level 4	24	36	12	50 %

Number of New HCP Consumers for the year: **32**

(Most of these consumers were Triple A Care CHSP clients who were transitioned to a Home Care Package)

Number of upgrades to a higher level of care: **30**

Number of consumers exited: **14**

- 7 consumers passed away.
- 6 consumers moved into Permanent residential Care.
- 1 consumer moved to another provider.

The number of Level 3 (intermediate) and 4 (high level care consumers) has gone up as is evident from the number of upgrades resulting in an increase in their care needs and supports and this required ongoing reviews, reassessments and update of Care plans which was carried out by our RN Deborah, our new RN Cheryl and myself. This is in addition to the Assessments completed for all our new HCP consumers, annual consumer review and post hospital reviews. Based on our Assessments, referrals were sent to our Allied health providers and 37 Occupational Therapy assessments, and 8 physio treatment assessments were completed during the year. These assessment recommendations involved coordinating with suppliers for the purchase and provision of hospital beds, hoists, mobility aids, Alarm pendants, etc. and for the supply / installations of rails, ramps, and modifications as well as in home physio treatment.

The Home Care program employed 70 support workers who provided personal care, social support, and home help services to our consumers in accordance with the care plan drawn up based on the care needs and supports required and where possible, we tried to match our support workers to consumers keeping in mind experience, training, and similarity of cultures. Our support workers did an amazing job in carrying out the duties entrusted to them and most of our consumers were very happy with the services delivered.

Documents such as Assessment forms, Review forms and Care plans were reviewed and updated during the year to reflect the changes required as part of our Continuous Improvement in meeting the needs of our consumers. We continue to provide our Consumers with Volunteer visits under the CVS Program.

Triple A Care have been recognised by the various ACAT teams to have the ability and the support staff to provide culturally appropriate Home Care services to consumers from the CALD communities.

I take this opportunity to sincerely thank our valued consumers and their family members for their continued understanding, cooperation, and trust in Triple A Care and to our dedicated and caring support workers for their committed and reliable services. Sincerely appreciate the Guidance, support and assistance received throughout the year from our GM Romello, the Executive Committee, our Coordinator Dushy, our RNs Debie and Cheryl, and our efficient Admin staff for helping me carry out my duties.

Brian D'Monte

Coordinator – Home Care Packages

TRIPLE A CARE SURVEY SUMMARY JUNE 2021

Given below is a summary of responses to our annual survey from consumers receiving CHSP and HCP services through Triple A Care. These consumers have provided their experience and levels of satisfaction.

The responses to the questions in the survey for Home Care (HC)

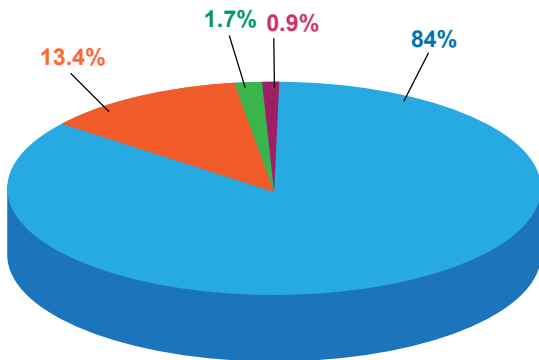
The summary of the surveys are as follows:

Clients surveyed: 120
Responses received: 102
Response Rate: 85%

- Do staff treat you with dignity and respect?
98.0% - Always
1.0% - Most of the time
1.0% - Never
- Are your Cultural/Spiritual needs met?
87.8% - Always
10.2% - Most of the time
2.0% - Some of the time
- Do the staff complete tasks according to the Support Plan?
91.2% - Always
6.9% - Most of the time
1.0% - Some of the time
1.0% - Never
- Do staff follow up when you raise any concerns with them?
91.9% - Always
7.1% - Most of the time
1.0% - Never
- How often do the staff come on time?
78.2% - Always
21.8% - Most of the time
- Does the Support Workers maintain infection prevention and control for eg: Hand hygiene, use of gloves etc.?
93.1% - Always
5.0% - Most of the time
2.0% - Some of the time
- Do you participate in making decisions about what services you get?
68.4% - Always
22.4% - Most of the time
7.1% - Some of the time
2.0% - Never
- Do you get the services you need?
83.0% - Always
13.0% - Most of the time
3.0% - Some of the time
1.0% - Never
- Do you participate in reviews?
66.0% - Always
25.5% - Most of the time
4.3% - Some of the time
4.3% - Never
- Do your services help you to live the best life you can?
72.3% - Always
26.7% - Most of the time
1.0% - Some of the time
- Is the information you are given about services easy to understand?
75.2% - Always
22.8% - Most of the time
2.0% - Some of the time
- Do you get value for money?
88.1% - Always
9.9% - Most of the time
1.0% - Some of the time
1.0% - Never
- Do you trust your service provider to do the right thing by you?
91.1% - Always
7.9% - Most of the time
1.0% - Never
- Is your right to privacy and confidentiality respected?
92.1% - Always
6.9% - Most of the time
1.0% - Never
- Are you aware of your rights and responsibilities?
100% - Yes 0% - No
- Is the information you are provided adequate to make decisions?
99% - Yes 1.0% - No
- **The overall response to the survey is summarised as follows:**
84.0% - Always
13.4% - Most of the time
1.7% - Some of the time
0.9% - Never

TRIPLE A CARE SURVEY SUMMARY JUNE 2021

■ - Always
 ■ - Most of the time
 ■ - Some of the time
 ■ - Never



Given below are some of the comments written by our consumers:

“The care and support provided by you especially in my own home is extremely satisfying. Thank you.” R.F

“Extremely happy with Nyomr. Very caring and patient”. H.B

“Excellent”. E.R

“Absolutely professional, always on time, friendly workers”.

“The services provided give ample leisure to peruse what we desire to do and enjoy the remainder of our lives”. N.B

“My mum is absolutely happy with the service and the fact that Support Worker is so nice, professional and caring makes my mum feeling one of her kids is helping her” S.F

“The caring, attendance and affection my mother receives from her care givers are greatly appreciated. They are both very gentle and trustworthy, and my mother is very comfortable and happy to have them assist her”. P.G

The responses to the questions in the survey for Group Social Support (GSS):

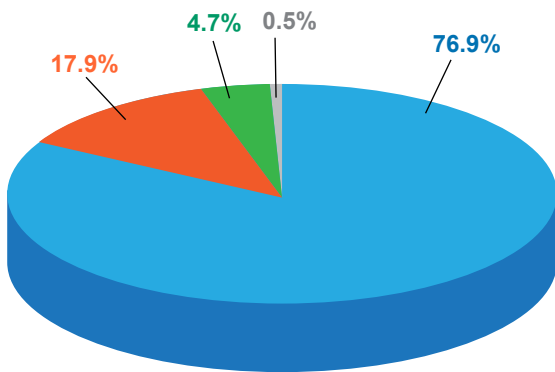
The surveys results as follows:

Clients surveyed: 61
Responses received: 51
Response Rate: 84%

- Do staff treat you with dignity and respect?
 91.8% - Always
 8.2% - Most of the time
- Are your Cultural/Spiritual needs met?
 71.4% - Always
 20.4% - Most of the time
 8.2% - Some of the time
- The activities I attend are meaningful and support my interests and goals.
 73.5% - Always
 24.5% - Most of the time
 2.0% - Some of the time
- Do staff follow up when you raise any concerns with them?
 81.6% - Always
 12.2% - Most of the time
 6.1% - Some of the time
- Transport facilities are satisfactory.
 81.6% - Always
 12.2% - Most of the time
 6.1% - Some of the time
- Does the Support Worker maintain infection prevention and control?
 72.3% - Always
 25.5% - Most of the time
 2.1% - Some of the time
- Do you participate in making decisions about Group Activities?
 51.1% - Always
 23.4% - Most of the time
 19.1% - Some of the time
 6.4% - Never
- Meals are well planned and culturally appropriate.
 80.0% - Always
 14.0% - Most of the time
 6.0% - Some of the time
- Group Social Activities are well organised.
 76.0% - Always
 16.0% - Most of the time
- Is the information you are given about services easy to understand?
 84.0% - Always
 16.0% - Most of the time
- Do you trust your Triple A Care to do the right thing by you?
 82.0% - Always
 18.0% - Most of the time
- Is your right to privacy and confidentiality respected?
 77.6% - Always
 20.4% - Most of the time
 2.0% - Some of the time
- **The overall response to the survey is summarised as follows:**
 76.9% - Always
 17.9% - Most of the time
 4.7% - Some of the time
 0.5% - Never

TRIPLE A CARE SURVEY SUMMARY JUNE 2021

■ - Always
 ■ - Most of the time
 ■ - Some of the time
 ■ - Never



"The service is very good. I am very happy". W.D
"I am satisfied about the services". K.D
"All is very good. Thanks". H.F
"Transport service is very good". CK
"Services are well provided". S.N

Feedback and suggestions:

"Going out more often". C.K
"Keep it more longer".
"Some quizzes would be good". H.S
"Outings more often and information sessions". M.

Given below are some of the comments written by our consumers:

"Good exercises and delicious meals every week. All planned well". H.S
"Get to socialise and do exercise. Staff friendly and food very good". A.M
"I am happy with the service. Very grateful for all the staff". A.B
"Group activities are great". L.K

Summary

All our consumers who took part in the survey responded that they are mostly very happy and satisfied with the services and support provided by Triple A Care through the CHSP and HCP Programme. There are a few areas of improvement, and it will be addressed as a part of our ongoing continuous improvement.

STAFF APPRECIATION LUNCHEON 2021





TRIPLE A CARE ACTIVITIES IN PHOTOS 2020 - 2021

CHSP CHRISTMAS LUNCHEAS



TUESDAY GROUP ACTIVITIES



WEDNESDAY GROUP ACTIVITIES



THURSDAY GROUP ACTIVITIES



NDIS ACTIVITIES





Triple A Care recognises and supports people with disabilities. We offer the same opportunities to those with and without disabilities. We use a person centred approach to plan and deliver quality services. Our Day Centre is on the ground floor and easily accessible for people with disabilities. Our clients and their carers are given the opportunity to provide feedback regarding our services.

Information regarding our services is available on www.aaawa.org.au



TRIPLE A CARE RECOGNISES THE IMPORTANCE OF CARERS AND THEIR ROLE AND UPHOLD THE CHARTER OF RIGHTS AND RESPONSIBILITIES.

1. Carers must be treated with respect and dignity.
2. The role of carers must be recognised by including carers in the assessment, planning, delivery and review of services that impact on them and the role of carers.
3. The views and needs of carers must be taken into account along with the views, needs and best interests of people receiving care when decisions are made that impact on carers and the role of carers.
4. Complaints made by carers in relation to services that impact on them and the role of carers must be given due attention and consideration.

NDIS CODE OF CONDUCT



Respect the rights of the person
Act with respect for individual rights to freedom of expression, self-determination and decision-making in accordance with relevant laws and conventions



Deliver services competently
Provide supports and services in a safe and competent manner with care and skill



Prevent violence, neglect, abuse and exploitation
Take all reasonable steps to prevent and respond to all forms of violence, exploitation, neglect and abuse of people with disability



Respect privacy
Respect the privacy of people with disability



Act with integrity
Provide supports and services with integrity, honesty and transparency



Take action on quality and safety
Promptly take steps to raise and act on concerns about matters that might have an impact on the quality and safety of supports provided to people with disability



Prevent sexual misconduct
Take all reasonable steps to prevent and respond to sexual misconduct.

THE AGED CARE QUALITY STANDARDS EFFECTIVE 1st JULY 2019



CHARTER OF AGED CARE RIGHTS AS OF 1st JULY 2021

I have the right to:

1. safe and high quality care and services;
2. be treated with dignity and respect;
3. have my identity, culture and diversity valued and supported;
4. live without abuse and neglect;
5. be informed about my care and services in a way I understand;
6. access all information about myself, including information about services;
7. have control over and make choices about my care, and personal where the choices involve personal risk;
8. have control over, and make decisions about, the personal financial affairs and possessions;
9. my independence;
10. be listened to and understood;
11. have a person of my choice, including an aged care advocate, support me or speak on my behalf;
12. complain free from reprisal, and to have my complaints dealt with fairly and promptly;
13. personal privacy and to have my personal information protected;
14. exercise my rights without it adversely affecting the way I am treated.



TREASURER'S ANNUAL REPORT 2020/2021

I am pleased to present the following Audited Financial Statements of the Australian Asian Association Whole of Organisation with accompanying Notes for the financial year ending 30 June 2021:

Annual Financial Summary 2021

Operations for the year end 30.06.2021	CHSP	HCP	Tripe A (Disability)	AAA	Consolidated
Grants & funds receipts	939,410	2,342,264	458,922	39,243	3,779,839
Client Fees	105,335	-	-	-	105,335
Other receipts	1,632	15,783	-	133,428	150,843
Total receipts	1,046,377	2,358,047	458,922	172,671	4,036,017
Expense	(859,076)	(1,661,249)	(291,150)	(327,994)	(3,139,469)
Net Income / (Loss)	187,301	696,798	167,772	-155,323	896,548
Previous year	260,397	708,863	38,641	-212,047	795,854
Change in Net Income / (Loss)	-73,096	-12,065	129,131	56,724	100,694

Financial Position as at 30.06.2021	CHSP	HCP	Tripe A (Disability)	AAA	Consolidated
Total Assets	723,602	1,853,580	136,220	2,795,332	5,508,734
Total Liabilities	(249,259)	(960,001)	(9,588)	(16,604)	(1,235,452)
Net Assets	474,343	893,579	126,632	2,778,728	4,273,282
Cash at Bank	1,849,227	717,366	136,220	1,488,686	4,191,499

Notes:

1) CHSP returned a net surplus of \$ 187,301 compared to \$ 260,397 last year. The decrease in surplus was mainly due to increase in employment expenses. The benefit of the employment expenses will be recovered in the years to come.

2) HSP returned a net surplus of \$ 696,798 compared to \$ 708,863 last year. Again primarily due to increase in employment expenses. HCP secured an increase of about \$ 300K in grants this year due to increase in cliental.

3) Triple A Disability has been in operation for a couple of years now and is doing well returning a net surplus of \$ 72,772 compared to \$ 38,641 last year. It received grants of \$ 458,922 compared to \$ 149,715 last year and as explained in the previous year has integrated into NDIS programme seamlessly.

4) AAA has been assisting CHSP and HCP with their work load by providing timely and valuable management and administration services to the above divisions. AAA shows a net deficit of \$ 155,323 compared to \$ 212,047 of last year. *(Note: The deficit is on account of Inter entity Management Fee contra entries being netted off in the above figures where applicable as a result of consolidation).*



TREASURER'S ANNUAL REPORT 2020/2021

Acknowledgements:

Auditors

Special thanks to Charles Ridolfo & Co for accepting and undertaking this year's audit. Their professionalism, due diligence and commitment is very much appreciated.

Executive

Also thanks to the executive committee for diligently monitoring the finances and governance to ensure not only the organisation financial health but more importantly of meeting community expectations.

Management

The Organisation has since grown from strength to strength and this will not be possible without the dedication and commitment of the General Manager and his staff for their hard work and support in the management & administration of the Association.

Treasurer



Carl D'Monte
FIPA



AUSTRALIAN ASIAN ASSOCIATION WHOLE OF ORGANISATION

A.B.N.: 79 789 713 865

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30TH JUNE 2021

Directory Declaration

Balance Sheet

Notes to the Accounts

Detail Profit and Loss Statement

CHARLES RIDOLFO & CO.
CHARTERED ACCOUNTANT
UNIT 2, 1ST FLOOR
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CHARLES RIDOLFO & CO

Chartered Accountants

PRINCIPAL
Charles Ridolfo CA

MANAGER
Mei Ching Chek B Bus

INDEPENDENT AUDIT REPORT

To the Members of the The Australian Asian Association of WA Inc:

Scope

We have audited the accounts of The Australian Asian Association of WA Inc for the year ended 30th June 2021. The Committee is responsible for the preparation and presentation of the accounts and the information they contain. We have conducted an independent audit of these accounts in order to express an opinion on them to the members of the society.

The financial report has been prepared for distribution to members of the Society for the purpose of fulfilling the Committee's accountability requirements under the Constitution.

Our audit has been conducted in accordance with the Australian Auditing Standards to provide reasonable assurance as to whether the accounts are free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the accounts, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the accounts are presented fairly in accordance with the Australian accounting concepts and standards and statutory requirements so as to present a view of the Society which is consistent with our understanding of its financial position the result of its operations and its cash flows.

The audit opinion expressed in this report has been found on the above basis.

Qualification

As is common for organisation of this type, it is not practicable for the Society to maintain an effective system of internal control over donations, subscriptions and other fund raising activities until their initial entry in accounting records. Accordingly our audit in relation to those activities was limited to amounts recorded.

"LIABILITY LIMITED BY A SCHEME APPROVED UNDER PROFESSIONAL STANDARDS LEGISLATION"

excellence in wealth creation



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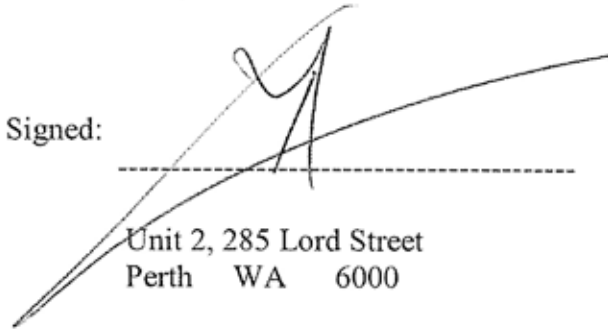
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Qualified Audit Opinion

In our opinion, subject to the adjustments if any that might have been determined to be necessary had the limitation referred to in the qualification paragraph not existed, the accounts of the Society are properly drawn up.

- (a) So as to present fairly the state of affairs as at June 30, 2021 and its results and cash flows for the year ended on that date;
- (b) In accordance with the provisions of the Constitution;
- (c) In accordance with Statements of Accounting Concepts and applicable Accounting Standards;

Signed:



Unit 2, 285 Lord Street
Perth WA 6000

Date: 6th October 2021

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AUSTRALIAN ASIAN ASSOCIATION WHOLE OF ORGANISATION
A.B.N.: 79 789 713 865

DIRECTOR'S DECLARATION

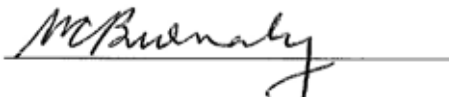
The directors have determined that the company is not a reporting entity

The directors have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The directors of the company declare that:

1. the financial statements and notes, presents fairly the company's financial position as at 2021 and it's performance for the ended on that date in accordance with the accounting policies described in Note 1 to the financial statements.
2. in the directors' opinion there are reasonable grounds to believe that the company will be able to pay it's debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors and issued for and on behalf of the Directors by:



Director Ms Marlene Burnaby (President)



Director Mr Mel Fialho (Vice President)

Dated this 15th day of October 2021

AUSTRALIAN ASIAN ASSOCIATION WHOLE OF ORGANISATION ABN 79 789 713 865
BALANCE SHEET AS AT 30 JUNE 2021

	NOTE	2021 \$	2020 \$
<u>CURRENT ASSETS</u>			
Cash	3	4,191,499	3,526,859
Receivables	2	14,291	4,485
		<u>4,205,790</u>	<u>3,531,344</u>
<u>NON-CURRENT ASSETS</u>			
Property, Plant and Equipment	4	1,298,910	763,433
TOTAL ASSETS		<u>5,504,700</u>	<u>4,294,777</u>
<u>CURRENT LIABILITIES</u>			
Creditors & Borrowings	5	1,140,747	843,751
Provisions	7	57,566	46,776
Other	6	33,105	27,517
		<u>1,231,418</u>	<u>918,044</u>
TOTAL LIABILITIES		<u>1,231,418</u>	<u>918,044</u>
NET ASSETS		<u>4,273,282</u>	<u>3,376,733</u>
<u>CAPITAL AND RESERVES</u>			
Accumulated Profit		<u>4,273,282</u>	<u>3,376,733</u>

NOTE 1 - STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

These financial statements are a special purpose financial report prepared in order to meet the needs of members which have been prepared specifically for distribution to members in accordance with the company's constitution. The directors have determined that the company is not a reporting entity.

The statements have been prepared in accordance with the following applicable Accounting Standards and other mandatory professional reporting requirements.

AASB 1002: Events Occuring After Reporting Date

AASB 1018: Profit and Loss Accounts

AASB 1019: Measurement and Presentation of Inventories in the Context of the Historical Cost System

AASB 1021: Depreciation

AASB 1025: Application of the Reporting Entity Concept and Other Amendments

No other applicable Accounting Standards or other mandatory professional reporting requirements have been applied.

The statements are also prepared on an accruals basis. They are based on historic costs and do not take into account changing money values, or, except where specifically stated, current valuations of non-current assets.

The following specific accounting policies which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of these statements:

(a) Depreciation

Depreciation is calculated on a straight line basis so as to write off the net cost of each fixex asset during its expected useful life. Additions are depreciated for six months in the year of acquisition.

THE AUSTRALIAN ASIAN ASSOCIATION OF WA INC ABN 79 789 713 865
 NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2021	2020
	\$	\$
<u>NOTE 2 - RECEIVABLES</u>		
<u>Receivables</u>		
Trade Debtors		
Main Account	11,128	2,431
Trade Debtors		
HCP	265	265
Bond Main Account	1,530	1,530
Refundable Funds	160	-
BAS Adjustments - Refundable	1,208	259
	<u>14,291</u>	<u>4,485</u>

NOTE 3 - Cash

Provision A/C Asset - NAB		
HCP	53,305	53,293
Cash at Bank NAB		
HCP	278,661	240,660
NAB Bank 867356528		
Main Account	772,614	687,128
NAB Term Deposit 870193635		
Main Account	715,985	704,405
Cash at Bank - NAB		
CHSP	176,975	114,106
Term Deposit NAB 836719090		
Asset Replacement - CHSP	146,550	145,547
NAB Bank Disability Services	136,220	65,709
Petty Cash		
Main Account	88	88
NAB Term Deposit A/c		
HCP	675,901	672,479
Petty Cash		
CHSP	131	131
Cash Drawer		
CHSP	450	1,630
Cash Maximiser Provision LSL		
086006 115904448 - CHSP	83,337	83,337
HCP Unspent Client Budgets -		
Savings Account	755,063	421,450
Provision for Long Service		
Leave Bank Account HCP	86,359	27,274
CHSP Client Payment Receivable	32	422

AUSTRALIAN ASIAN ASSOCIATION WHOLE OF ORGANISATION ABN 79 789 713 865
 NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2021 \$	2020 \$
Triple A Proprietor Funds Deposit CHSP	309,828	309,200
	<u>4,191,499</u>	<u>3,526,859</u>

NOTE 4 - PROPERTY PLANT AND EQUIPMENT

Land at Executive Officer		
Valuation - Main Account	182,574	182,574
Land and Building - at Cost Belmont	550,601	-
	<u>733,175</u>	<u>182,574</u>
Structural Improvements - Cost		
Main Account	1,914	1,914
Buildings at Executive Officer		
Valuation - Main Account	889,688	889,688
Less Prov'n for Depreciation Main Account	331,878	318,533
	<u>557,810</u>	<u>571,155</u>
Plant & Equipment - at Cost		
Main Account	204,316	204,316
Less Prov'n for Depreciation Main Account	203,386	203,152
	930	1,164
Motor Vehicles - at Cost		
HCP	57,525	57,525
Less Prov'n for Depreciation HCP	57,525	57,525
	-	-
Plant & Equipment - at Cost CHSP	13,190	13,190
Less Prov'n for Depreciation CHSP	12,408	12,246
	<u>782</u>	<u>944</u>

THE AUSTRALIAN ASIAN ASSOCIATION OF WA INC ABN 79 789 713 865
 NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2021	2020
	\$	\$
Motor Vehicles - at Cost		
CHSP	73,818	73,818
Less Prov'n for Depreciation		
CHSP	69,519	68,136
	<u>4,299</u>	<u>5,682</u>
	<u>565,735</u>	<u>580,859</u>
	<u>1,298,910</u>	<u>763,433</u>

NOTE 5 - CREDITORS AND BORROWINGS

Creditors & Borrowings

Paywise - FBT Package	(996)	(996)
Bond Monies - Hall Hire		
Main Account	8,464	5,964
PAYG Payable		
HCP	25,869	28,869
Coner Office Bond		
Main Account	4,260	2,660
Bond Monies - Office 1st Floor		
Main Account	4,090	4,090
Bond Hall Hire Long Term		
Main Account	5,700	6,200
Superannuation Liability - DS	3,478	2,538
Bond English Class		
Main Account	600	600
Superannuation Payble		
HCP	14,469	15,331
Reimbursement Eritrien		
Community - Main Account	71	71
Provision for LSL		
HCP	104,600	86,345
Undeposited Funds	(1,244)	(1,155)
PAYG Tax Liability		
HACC	-	13,895
Superannuation Liability		
CHSP	7,951	8,079
Provision for LSL		
CHSP	70,010	60,093
Superannuation Liability -		
Main Account	358	661
Provision for Computer and		
Software Upgrade	3,500	6,700
Provision for MV Grant		
Depreciation CHSP	70,076	63,916

AUSTRALIAN ASIAN ASSOCIATION WHOLE OF ORGANISATION ABN 79 789 713 865
 NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

	2021	2020
	\$	\$
Unused Client Budget - HCP	808,245	531,580
PAYG Payable - Main Account	546	810
Provision for Uniforms	7,450	4,250
Provision for Staff Amenities	3,250	3,250
	<u>1,140,747</u>	<u>843,751</u>

NOTE 6 - OTHER LIABILITIES

<u>Other</u>		
GST on supplies	(6,276)	(6,458)
BAS Payable	39,381	28,975
Provision for Committee Expenses	-	3,250
Provision for Painting Building Main Account	-	1,750
	<u>33,105</u>	<u>27,517</u>

NOTE 7 - PROVISIONS

<u>Provisions</u>		
Provision for P & E Grant	<u>57,566</u>	<u>46,776</u>

LOTTERYWEST EMERGENCY RELIEF FUNDING FOR 20/21

1.7.20	Opening Balance	\$ 7,243.22
14.8.21	New Grant funding	<u>\$ 30,000.00</u>
	Total	\$ 37,243.22
	Less E.R Assistance Provided in 20/21	<u>\$ 21,079.21</u>
30.6.21	Closing Balance	\$ 16,164.01

AUSTRALIAN ASIAN ASSOCIATION WHOLE OF ORGANISATION ABN 79 789 713 865
 PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 30 JUNE 2021

	2021 \$	2020 \$
<u>INCOME</u>		
Accounting & Bookkeeping	2,000	12,000
OMI- Harmony	4,975	-
Tenants Management Fees	27,964	9,571
Functions Income	1,500	2,000
HACC Funds	53,587	82,520
Client Fees	105,335	98,251
ER - Administration	4,050	3,900
CHSP Funds	856,015	836,761
Fundraising	2,000	-
Grants Received	636,004	281,033
Lottery West ER Grant	30,000	
Hall Hire	51,541	38,228
HCP Funds	2,174,462	1,916,471
Interest Received	16,797	19,223
CRCC - Non HACC Fees	29,772	8,640
Administration and Management Fees	1,150	-
Photocopying Service	733	800
Other Income	280	1,389
Parenting Payment - Centrelink	13,572	-
Rents Received	23,140	17,270
Transfer Client Budget Income HCP	(1,374)	-
Subscriptions	790	777
Video, Plant & Vehicle Hire	1,725	3,552
TOTAL INCOME	4,036,018	3,332,386
<u>EXPENSES</u>		
Auditing	13,685	10,190
Administration Charges	2,723	13,899
Advertising & Promotion	159	-
Activites	1,939	943
Advertising and Promotion	2,754	5,423
Auditors Remuneration - Fees	3,890	3,890
Bank Charges	864	903
Bookkeeping Expenses	860	1,216
Building Renovation	4,041	22,802
Books & Publications	-	150
Catering/Refreshments	493	42
Carers Work Materials	8,335	7,100
Cleaning	19,921	17,633
Client Services	-	187
Consumables	1,965	681
Committee Expenses	2,204	2,872
Consultants Fees	3,800	2,053
Computer Expenses/Software Licenses	5,203	3,943

AUSTRALIAN ASIAN ASSOCIATION WHOLE OF ORGANISATION ABN 79 789 713 865
 PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 30 JUNE 2021

	2021	2020
	\$	\$
Client Medical Equipment	128,269	154,284
Client In Home Service	60,463	40,433
Client Medical Expenses	72,678	-
Depreciation	32,074	46,534
Donations	3,093	2,000
Electricity	253	4,593
Equipment	378	3,527
Fundraising	2,000	-
Functions - Other	6,170	4,025
Fringe Benefits Tax	-	527
Gas	287	508
General Expenses	-	87
Grant Expenditures	-	12,789
Insurance	63,867	48,370
IT Support	8,425	7,463
Internet Fees	-	1,653
Kitchen Expenses	14,841	11,066
License Fees	645	482
Materials - Gloves/Aprons	1,918	3,538
Motor Vehicle Expenses	12,678	18,810
Motor Vehicle Grant Expensed	-	753
Outing	2,250	5,273
Office Equipment Expensed	564	847
Postage	2,252	2,406
Printing & Stationery	14,902	11,686
Publications	450	450
Photocopying Service	1,846	2,277
Programme Expenses	2,118	-
Provision Expenses	(8,200)	14,584
Rates	11,135	8,860
Rent	27,270	19,698
Rent of Hall	41,142	37,762
Repairs & Maintenance	15,647	10,227
Software License	3,139	9,920
Security	1,573	823
Small Grants Expenses	21,359	26,000
Staff Amenities	14,818	3,851
Staff Training	9,410	7,908
Stationery	-	1,505
Subscriptions	10,537	3,721
Superannuation	187,953	150,909
Telephone	5,652	10,031
Training Expenses	13,501	7,201
Translation Expenses	880	2,242
Travelling Expenses	68,184	56,705
Unused Funds	16,164	-
Vaccinations Staff	1,830	-
Uniforms	7,560	4,334

AUSTRALIAN ASIAN ASSOCIATION WHOLE OF ORGANISATION ABN 79 789 713 865
PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 30 JUNE 2021

	2021 \$	2020 \$
Vehicle Expenses	2,718	-
Volunteer Expenses	6,586	5,120
Wages	2,171,868	1,676,482
Water Rates	-	341
Worker Screening/WWC Fees	3,486	-
TOTAL EXPENSES	3,139,469	2,536,532
<u>PROFIT OR (LOSS)</u>	<u>896,548</u>	<u>795,853</u>



Australian Government
Department of Human Services



Australian Government
Department of Health



Government of Western Australia
Department of Health



Government of Western Australia
Department of Local Government and Communities



**Department of Local Government,
Sport and Cultural Industries**
Office of Multicultural Interests



CITY OF VINCENT



CITY OF GOSNELLS



OBJECTS

1. To provide care, support and assistance to the elderly, infirm and people with disabilities.
2. To alleviate poverty within the community and amongst migrant families through the provision of emergency relief, financial assistance, and other services.
3. To assist new migrants from the CaLD community and refugees to overcome social isolation and participate in the community.
4. To encourage new migrants from CaLD communities and refugees to participate in activities that will assist them to advance their social welfare and overcome poverty.
5. To undertake all such other activities as are incidental or conducive to the attainment of the above objectives.

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